



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2023 - February 29, 2024

County Name	Number Of Requests	
Electric Service Payment Assistance	10,460	
Heating Fuel Payment Assistance	8,832	
Food Pantries	2,967	
At Risk/Homeless Housing Related Assistance Programs	2,258	
Housing Search Assistance	1,977	
Rent Payment Assistance	1,718	
Talklines/Warmlines	1,378	
211 Systems	1,302	
Directory Assistance	1,176	
Post Disaster Damage Reporting * Flood Victims	1,176	
Aging and Disability Resource Centers	1,135	
State Government Agencies/Departments	1,072	
Electric Service Payment Assistance * COVID-19	1,005	
Community Shelters	849	
Housing Search and Information	828	
Home Rehabilitation Grants	718	
Therapy Referrals	686	
Food Vouchers	679	
Undesignated Temporary Financial Assistance	671	
Area Agencies on Aging	609	