



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: April 2012

Total Number of Calls: 5368

Report Date: 05/14/2012

Housing/Shelter	427
Utilities Assistance	386
Mental Health Services	379
Basic Needs - Food	304
Substance Abuse Services	255
Health Care	238
Heating Assistance	236
Legal Services	177
Tax Services	175
Financial Assistance - Temporary Aid	168
Government Agency - DHHS	156
Financial Assistance - Rent	154
Transportation	144
Health Insurance	141
Dental Care	112
Law Enforcement Services	106
Income Support - SSI/SSDI	103
Municipal Services	91
Advocacy	85
Domestic Violence Services	84