



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: April 2013

Total Number of Calls: 5161

Report Date: 05/13/2013

Utilities Assistance	754
Housing/Shelter	396
Mental Health Services	287
Basic Needs - Food	258
Health Care	222
Substance Abuse Services	202
Heating Assistance	190
Tax Services	180
Legal Services	165
Financial Assistance - Rent	141
Government Agency - DHHS	135
Transportation	120
Financial Assistance - Temporary Aid	113
Income Support - SSI/SSDI	98
Law Enforcement Services	97
Health Insurance	91
Dental Care	87
Advocacy	85
Public Safety	64
Municipal Services	60
Consumer Assistance Services	60