



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: December 2011

Total Number of Calls: 6603

Report Date: 01/19/2012

Heating Assistance	1289
Mental Health Services	410
Housing/Shelter	400
Christmas Programs	355
Basic Needs - Food	347
Utilities Assistance	275
Health Care	222
Substance Abuse Services	217
Financial Assistance - Temporary Aid	216
Legal Services	199
Government Agency - DHHS	175
Financial Assistance - Rent	165
Income Support - SSI/SSDI	146
Transportation	124
Law Enforcement Services	105
Dental Care	97
Health Insurance	95
Domestic Violence Services	86
Public Safety	76
Municipal Services	75