



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: December 2013

Total Number of Calls: 5800

Report Date: 01/07/2014

Heating Assistance	1004
Health Care	357
Mental Health Services	325
Christmas Programs	297
Basic Needs - Food	283
Housing/Shelter	262
Health Insurance	227
Utilities Assistance	213
Substance Abuse Services	184
Financial Assistance - Temporary Aid	156
Government Agency - DHHS	134
Legal Services	131
Consumer Assistance Services	127
Law Enforcement Services	112
Income Support - SSI/SSDI	111
Transportation	110
Financial Assistance - Rent	109
Family Support Services	99
Ice Storm 2013	98
Homeless Services	89