



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: December 2014

Total Number of Calls: 5236

Report Date: 01/12/2015

Heating Assistance	818
Health Care	342
Basic Needs - Food	322
Mental Health Services	284
Housing/Shelter	284
Utilities Assistance	283
Christmas Programs	247
Health Insurance	169
Substance Abuse Services	164
Legal Services	156
Financial Assistance - Rent	146
Consumer Assistance Services	133
Government Agency - DHHS	115
Transportation	110
Homeless Services	101
Law Enforcement Services	97
Income Support - SSI/SSDI	93
Municipal Services	85
Aging/Elderly Services	83
Financial Assistance - Temporary Aid	74