



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: February 2013

Total Number of Calls: 5543

Report Date: 03/03/2013

Heating Assistance	996
Tax Services	621
Housing/Shelter	366
Mental Health Services	280
Utilities Assistance	247
Basic Needs - Food	188
Health Care	184
Substance Abuse Services	160
Legal Services	150
Government Agency - DHHS	146
Financial Assistance - Temporary Aid	143
Health Insurance	118
Income Support - SSI/SSDI	107
Transportation	106
Financial Assistance - Rent	94
Dental Care	76
Law Enforcement Services	72
Municipal Services	71
Education/Training	56
Domestic Violence Services	46
Public Safety	46