



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: January 2012

Total Number of Calls: 8671

Report Date: 02/07/2012

Heating Assistance	3203
Tax Services	476
Housing/Shelter	419
Mental Health Services	402
Basic Needs - Food	340
Utilities Assistance	281
Health Care	276
Substance Abuse Services	255
Financial Assistance - Temporary Aid	232
Legal Services	220
Financial Assistance - Rent	176
Government Agency - DHHS	158
Transportation	155
Health Insurance	129
Income Support - SSI/SSDI	112
Dental Care	100
Law Enforcement Services	92
Public Safety	82
Consumer Assistance Services	77
Domestic Violence Services	76