



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: January 2014

Total Number of Calls: 8028

Report Date: 02/06/2014

Heating Assistance	3065
December 2013 Ice Storm	403
Tax Services	396
Health Care	360
Basic Needs - Food	312
Mental Health Services	285
Housing/Shelter	270
Utilities Assistance	245
Consumer Assistance Services	243
Health Insurance	220
Financial Assistance - Temporary Aid	214
Substance Abuse Services	193
Legal Services	175
Financial Assistance - Rent	120
Law Enforcement Services	108
Income Support - SSI/SSDI	107
Transportation	106
Aging/Elderly Services	104
Financial Assistance - Home Maintenance	101
Government Agency - DHHS	98