



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: July 2014

Total Number of Calls: 4870

Report Date: 08/05/2014

Utilities Assistance	528
Health Care	407
Mental Health Services	399
Housing/Shelter	368
Basic Needs - Food	333
Substance Abuse Services	209
Legal Services	178
Law Enforcement Services	145
Consumer Assistance Services	142
Financial Assistance - Rent	128
Transportation	116
Government Agency - DHHS	116
Financial Assistance - Temporary Aid	85
Income Support - SSI/SSDI	81
Aging/Elderly Services	77
Health Insurance	76
Homeless Services	73
Municipal Services	67
Family Support Services	66
Courts	66
Advocacy	63