



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: March 2013

Total Number of Calls: 5023

Report Date: May 2, 2013

Housing/Shelter	368
Heating Assistance	363
Utilities Assistance	316
Tax Services	310
Mental Health Services	306
Basic Needs - Food	273
Health Care	223
Substance Abuse Services	209
Legal Services	159
Transportation	141
Financial Assistance - Rent	136
Government Agency - DHHS	129
Financial Assistance - Temporary Aid	119
Health Insurance	114
Income Support - SSI/SSDI	102
Dental Care	100
Law Enforcement Services	95
Advocacy	74
Municipal Services	67
Education/Training	64