



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: November 2012

Total Number of Calls: 6051

Report Date: 12/06/2012

Heating Assistance	1017
Utilities Assistance	520
Housing/Shelter	382
Basic Needs - Food	359
Mental Health Services	275
Christmas Programs	260
Health Care	202
Substance Abuse Services	180
Financial Assistance - Temporary Aid	176
Government Agency - DHHS	165
Legal Services	160
Financial Assistance - Rent	142
Transportation	115
Thanksgiving Programs	105
Income Support - SSI/SSDI	103
Health Insurance	100
Dental Care	90
Law Enforcement Services	90
Municipal Services	90
Advocacy	67