



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: November 2014

Total Number of Calls: 5162

Report Date: 12/03/2014

Heating Assistance	691
Utilities Assistance	383
Health Care	328
Mental Health Services	317
Housing/Shelter	290
Basic Needs - Food	273
Substance Abuse Services	153
Christmas Programs	147
Legal Services	132
Consumer Assistance Services	125
Health Insurance	125
Financial Assistance - Rent	116
Government Agency - DHHS	114
Law Enforcement Services	103
Transportation	103
Homeless Services	103
Thanksgiving Programs	101
Income Support - SSI/SSDI	91
Disaster Services	85
Aging/Elderly Services	83
Municipal Services	83
Financial Assistance - Temporary Aid	75