



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: October 2013

Total Number of Calls: 5788

Report Date: 11/07/2013

Heating Assistance	548
Utilities Assistance	471
Health Care	412
Mental Health Services	396
Housing/Shelter	388
Basic Needs - Food	379
Health Insurance	289
Substance Abuse Services	218
Legal Services	191
Consumer Assistance Services	155
Income Support - SSI/SSDI	134
Financial Assistance - Temporary Aid	134
Financial Assistance - Rent	133
Government Agency - DHHS	131
Transportation	128
Aging/Elderly Services	115
Law Enforcement Services	113
Family Support Services	97
Municipal Services	91
Education/Training	81