



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: October 2014

Total Number of Calls: 5397

Report Date: 11/07/2014

Heating Assistance	564
Utilities Assistance	555
Mental Health Services	357
Health Care	350
Basic Needs - Food	340
Housing/Shelter	337
Substance Abuse Services	202
Legal Services	170
Financial Assistance - Rent	163
Consumer Assistance Services	148
Government Agency - DHHS	132
Health Insurance	111
Financial Assistance - Temporary Aid	109
Income Support - SSI/SSDI	106
Law Enforcement Services	101
Transportation	101
Aging/Elderly Services	99
Municipal Services	95
Family Support Services	88
Education/Training	77

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