



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: September 2013

Total Number of Calls: 5273

Report Date: 10/02/2013

Utilities Assistance	541
Heating Assistance	426
Housing/Shelter	379
Health Care	377
Mental Health Services	373
Basic Needs - Food	314
Substance Abuse Services	227
Legal Services	170
Government Agency - DHHS	157
Financial Assistance - Temporary Aid	121
Financial Assistance - Rent	116
Health Insurance	112
Income Support - SSI/SSDI	111
Transportation	109
Law Enforcement Services	104
Education/Training	94
Dental Care	85
Family Support Services	81
Municipal Services	74
Advocacy	69
Domestic Violence Services	69