



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: September 2014

Total Number of Calls: 5153

Report Date: 10/06/2014

Utilities Assistance	495
Health Care	420
Heating Assistance	407
Housing/Shelter	381
Mental Health Services	367
Basic Needs - Food	302
Substance Abuse Services	227
Legal Services	176
Consumer Assistance Services	149
Transportation	144
Financial Assistance - Rent	132
Government Agency - DHHS	120
Income Support - SSI/SSDI	118
Law Enforcement Services	107
Health Insurance	103
Aging/Elderly Services	100
Homeless Services	87
Financial Assistance - Temporary Aid	73
Family Support Services	72
Municipal Services	72
Dental Care	71