



2-1-1 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: July 2013

Total Number of Calls: 540

Report Date: 08/05/2013

Utilities Assistance	78
Mental Health Services	41
Housing/Shelter	37
Health Care	32
Basic Needs - Food	30
Transportation	28
Financial Assistance - Temporary Aid	20
Legal Services	20
Government Agency - DHHS	19
Financial Assistance - Rent	18
Courts	14
Municipal Services	13
Income Support - SSI/SSDI	13
Veterans' Services	12
Heating Assistance	11
Advocacy	10
Dental Care	10
Substance Abuse Services	10
Aging/Elderly Services	9
Law Enforcement Services	9



2-1-1 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: July 2013

Total Number of Calls: 98

Report Date: 08/05/2013

Utilities Assistance	15
Basic Needs - Food	9
Housing/Shelter	6
Income Support - SSI/SSDI	6
Health Insurance	5
Mental Health Services	5
Assistive Technology/Equipment	4
Substance Abuse Services	4
Financial Assistance - Home Maintenance	3
Financial Assistance - Prescription Assistance	3
Financial Assistance - Rent	3
Government Agency - DHHS	3
Heating Assistance	2
Health Care	2
Public Health	2
Animal Services	2
Deaf Services	2
Financial Assistance - Security Deposit	2
Legal Services	2
Financial Assistance - Temporary Aid	2
Government Agency - BMV	2
Weatherization	2



2-1-1 Maine: Top 20 Call Categories

Cumberland County

Reporting Period: July 2013

Total Number of Calls: 1455

Report Date: 08/05/2013

Housing/Shelter	150
Utilities Assistance	117
Mental Health Services	115
Health Care	90
Substance Abuse Services	87
Basic Needs - Food	68
Legal Services	56
Government Agency - DHHS	42
Transportation	40
Financial Assistance - Temporary Aid	40
Law Enforcement Services	36
Financial Assistance - Rent	36
Income Support - SSI/SSDI	31
Health Insurance	31
Domestic Violence Services	27
Homeless Services	25
Advocacy	24
Family Support Services	23
Dental Care	21
Municipal Services	20



2-1-1 Maine: Top 20 Call Categories

Franklin County

Reporting Period: July 2013

Total Number of Calls: 76

Report Date: 08/05/2013

Utilities Assistance	16
Housing/Shelter	6
Mental Health Services	5
Basic Needs - Food	5
Legal Services	3
Substance Abuse Services	3
Medical Diagnosis/Testing	2
Income Support - SSI/SSDI	2
Family Support Services	2
Aging/Elderly Services	2
Elected Officials	2
Veterans' Services	2
Employment	2
Health Care	2
Dental Care	2
Financial Assistance - Security Deposit	2
Government Agency - DHHS	2
Financial Assistance - Vehicle Expenses	2
Financial Assistance - Prescription Assistance	1
Basic Needs - Clothing	1
Health Insurance	1
Heating Assistance	1
Domestic Violence Services	1

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2-1-1 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: July 2013

Total Number of Calls: 94

Report Date: 08/05/2013

Housing/Shelter	10
Mental Health Services	8
Utilities Assistance	8
Health Care	7
Legal Services	6
Basic Needs - Food	5
Transportation	4
Government Agency - DHHS	4
Substance Abuse Services	3
Public Safety	3
Domestic Violence Services	3
Financial Assistance - Rent	3
Dental Care	2
Financial Assistance - Mortgage	2
Law Enforcement Services	2
Foreclosure Prevention	2
Municipal Services	2
Financial Assistance - Temporary Aid	2
Advocacy	2
Family Support Services	1
Income Support - Unemployment	1
Immigrant Services	1
Government Agency - BMV	1

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2-1-1 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: July 2013

Total Number of Calls: 469

Report Date: 08/05/2013

Utilities Assistance	51
Housing/Shelter	37
Basic Needs - Food	27
Health Care	26
Financial Assistance - Rent	24
Mental Health Services	23
Transportation	20
Substance Abuse Services	17
Income Support - SSI/SSDI	17
Government Agency - DHHS	17
Financial Assistance - Temporary Aid	16
Dental Care	12
Courts	10
Animal Services	10
Legal Services	10
Corrections	9
Consumer Assistance Services	9
Law Enforcement Services	8
Government Agency - BMV	8
Heating Assistance	8
Health Insurance	8



2-1-1 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: July 2013

Total Number of Calls: 90

Report Date: 08/05/2013

Utilities Assistance	13
Housing/Shelter	10
Health Care	8
Substance Abuse Services	5
Basic Needs - Food	5
Transportation	4
Government Agency - DHHS	4
Mental Health Services	4
Income Support - SSI/SSDI	4
Health Insurance	4
Financial Assistance - Rent	3
Corrections	3
Public Health	3
Municipal Services	2
Property Tax Fairness Credit	2
Education/Training	2
Dental Care	2
Legal Services	2
Judicial Services	2
Blind Services	1
Tax Services	1
Public Safety	1
Child Abuse/Neglect	1

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2-1-1 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: July 2013

Total Number of Calls: 118

Report Date: 08/05/2013

Utilities Assistance	18
Housing/Shelter	14
Mental Health Services	10
Transportation	8
Legal Services	6
Basic Needs - Food	5
Heating Assistance	4
Advocacy	3
Law Enforcement Services	3
Consumer Assistance Services	3
Basic Needs - Household Items (Non-food)	3
Weatherization	3
Financial Assistance - Rent	3
Domestic Violence Services	2
Substance Abuse Services	2
General Information Call	2
Financial Assistance - Home Maintenance	2
Health Insurance	2
Dental Care	2
Developmental Disabilities	2
Financial Assistance - Temporary Aid	2
Health Care	2





2-1-1 Maine: Top 20 Call Categories

Oxford County

Reporting Period: July 2013

Total Number of Calls: 196

Report Date: 08/05/2013

Utilities Assistance	23
Housing/Shelter	19
Mental Health Services	13
Legal Services	12
Basic Needs - Food	11
Health Care	9
Substance Abuse Services	8
Income Support - SSI/SSDI	8
Government Agency - DHHS	7
Domestic Violence Services	7
Financial Assistance - Temporary Aid	7
Health Insurance	5
Family Support Services	5
Courts	5
Municipal Services	4
Dental Care	4
Public Health	4
Eye Care	3
Judicial Services	3
Basic Needs - Clothing	3



2-1-1 Maine: Top 20 Call Categories

Penobscot County

Reporting Period: July 2013

Total Number of Calls: 476

Report Date: 08/05/2013

Utilities Assistance	57
Substance Abuse Services	40
Housing/Shelter	33
Basic Needs - Food	33
Mental Health Services	32
Financial Assistance - Temporary Aid	22
Health Care	19
Transportation	18
Government Agency - DHHS	17
Income Support - SSI/SSDI	15
Financial Assistance - Rent	15
Law Enforcement Services	11
Health Insurance	10
Aging/Elderly Services	10
Legal Services	9
Dental Care	9
Courts	7
Financial Assistance - Security Deposit	7
Public Safety	6
Consumer Assistance Services	6
Heating Assistance	6



2-1-1 Maine: Top 20 Call Categories

Piscataquis County

Reporting Period: July 2013

Total Number of Calls: 42

Report Date: 08/05/2013

Utilities Assistance	7
Basic Needs - Food	5
Financial Assistance - Temporary Aid	5
Legal Services	3
Mental Health Services	3
Heating Assistance	2
Health Care	2
Law Enforcement Services	2
Financial Assistance - Home Maintenance	2
Advocacy	2
Public Safety	2
Substance Abuse Services	2
Government Agency - BMV	2
Financial Assistance - Eyeglasses	1
Health Insurance	1
Building Materials	1
Aging/Elderly Services	1
Municipal Services	1
Housing/Shelter	1
Eye Care	1
Income Support - SSI/SSDI	1
Financial Assistance - Rent	1
Active Military - Individual and Family Supports	1

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2-1-1 Maine: Top 20 Call Categories

Sagadahoc County

Reporting Period: July 2013

Total Number of Calls: 113

Report Date: 08/05/2013

Utilities Assistance	17
Basic Needs - Food	12
Mental Health Services	6
Housing/Shelter	5
Public Safety	5
Health Care	5
Government Agency - DHHS	5
Income Support - SSI/SSDI	4
Legal Services	4
Law Enforcement Services	4
Financial Assistance - Temporary Aid	4
Health Insurance	4
Transportation	4
Support Group Information	2
Consumer Assistance Services	2
Medical Equipment	2
Domestic Violence Services	2
Substance Abuse Services	2
Dental Care	2
Financial Assistance - Rent	2
Heating Assistance	2
Courts	2



2-1-1 Maine: Top 20 Call Categories

Somerset County

Reporting Period: July 2013

Total Number of Calls: 190

Report Date: 08/05/2013

Utilities Assistance	39
Public Safety	9
Housing/Shelter	9
Legal Services	9
Mental Health Services	8
Government Agency - DHHS	8
Basic Needs - Food	7
Substance Abuse Services	6
Transportation	6
Income Support - SSI/SSDI	6
Health Care	6
Municipal Services	5
Health Insurance	5
Financial Assistance - Rent	4
Consumer Assistance Services	4
Animal Services	4
Judicial Services	3
Income Support - Unemployment	3
Environmental Services	3
Dental Care	3
Family Support Services	3



2-1-1 Maine: Top 20 Call Categories

Waldo County


Reporting Period: July 2013

Total Number of Calls: 97

Report Date: 08/05/2013

Utilities Assistance	15
Basic Needs - Food	8
Income Support - SSI/SSDI	7
Health Care	7
Mental Health Services	6
Legal Services	5
Substance Abuse Services	5
Health Insurance	5
Housing/Shelter	5
Financial Assistance - Temporary Aid	4
Financial Assistance - Rent	3
Dental Care	3
Government Agency - DHHS	3
Animal Services	2
Municipal Services	2
Education/Training	2
Advocacy	2
Courts	2
In-Home Assistance	2
Veterans' Services	1
Heating Assistance	1
Transportation	1
Child Care	1

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	<p>2-1-1 Maine: Top 20 Call Categories  Washington County  Reporting Period: July 2013  Total Number of Calls: 44</p>
<p>Report Date: 08/05/2013</p>	

Housing/Shelter	4
Utilities Assistance	3
Legal Services	3
Substance Abuse Services	3
Financial Assistance - Temporary Aid	2
Consumer Assistance Services	2
Domestic Violence Services	2
Financial Assistance - Rent	2
Government Agency - DHHS	2
Mental Health Services	1
Dental Care	1
Child Abuse/Neglect	1
Gambling	1
Financial Assistance - Health Care	1
Income Support - SSI/SSDI	1
Transportation	1
Basic Needs - Food	1
Personal Debt/Money Management	1
Health Care	1
Education/Training	1
Health Insurance	1
Tax Services	1
Heating Assistance	1

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2-1-1 Maine: Top 20 Call Categories

[York County](#)

Reporting Period: July 2013

Total Number of Calls: 497

Report Date: 08/05/2013

Housing/Shelter	57
Utilities Assistance	55
Mental Health Services	41
Legal Services	27
Basic Needs - Food	22
Substance Abuse Services	21
Health Care	20
Financial Assistance - Temporary Aid	19
Financial Assistance - Rent	19
Government Agency - DHHS	18
Law Enforcement Services	17
Transportation	14
Dental Care	13
General Information Call	11
Public Safety	10
Health Insurance	9
Domestic Violence Services	9
Courts	8
Income Support - SSI/SSDI	8
Financial Assistance - Prescription Assistance	7
Municipal Services	7
Support Group Information	7
Employment	7