



2-1-1 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: June 2013

Total Number of Calls: 487

Report Date: 07/08/2013

Utilities Assistance	66
Basic Needs - Food	37
Health Care	35
Mental Health Services	34
Housing/Shelter	33
Dental Care	25
Transportation	24
Legal Services	17
Government Agency - DHHS	16
Municipal Services	14
Substance Abuse Services	13
Income Support - SSI/SSDI	12
Financial Assistance - Rent	12
Domestic Violence Services	10
Heating Assistance	9
Law Enforcement Services	9
Financial Assistance - Temporary Aid	9
Aging/Elderly Services	8
Basic Needs - Clothing	6
Basic Needs - Household Items (non-food)	6
Financial Assistance - Transportation	6
Volunteering	6



2-1-1 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: June 2013

Total Number of Calls: 86

Report Date: 07/08/2013

Basic Needs - Food	11
Mental Health Services	10
Utilities Assistance	8
Health Care	6
Financial Assistance - Temporary Aid	5
Income Support - SSI/SSDI	4
Housing/Shelter	4
Substance Abuse Services	3
Consumer Assistance Services	3
Legal Services	3
Financial Assistance - Prescription Assistance	3
Financial Assistance - Home Maintenance	2
Dental Care	2
Deaf Services	2
Health Insurance	2
Hearing Assistance	2
Public Safety	2
Family Planning	1
Heating Assistance	1
Medical Equipment	1
Financial Assistance - Mortgage	1
Home Maintenance	1
Transportation	1

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2-1-1 Maine: Top 20 Call Categories

Cumberland County

Reporting Period: June 2013

Total Number of Calls: 1327

Report Date: 07/08/2013

Mental Health Services	126
Utilities Assistance	97
Health Care	95
Housing/Shelter	95
Substance Abuse Services	92
Basic Needs - Food	86
Legal Services	55
Law Enforcement Services	47
Transportation	36
Government Agency - DHHS	34
Income Support - SSI/SSDI	32
Financial Assistance - Rent	31
Dental Care	29
Municipal Services	26
Health Insurance	24
Domestic Violence Services	21
Financial Assistance - Temporary Aid	20
Family Support Services	18
Advocacy	17
Corrections	16



2-1-1 Maine: Top 20 Call Categories

Franklin County

Reporting Period: June 2013

Total Number of Calls: 68

Report Date: 07/08/2013

Utilities Assistance	8
Transportation	5
Housing/Shelter	5
Basic Needs - Food	3
Substance Abuse Services	3
Municipal Services	3
Veterans' Services	3
Financial Assistance - Rent	2
Mental Health Services	2
United Way of the Tri-Valley Area	2
Dental Care	2
Financial Assistance - Home Maintenance	2
Home Maintenance	2
Financial Assistance - Vehicle Expenses	2
Family Support Services	2
Health Care	2
Legal Services	2
Health Insurance	2
Government Agency - DHHS	2
Developmental Disabilities	1
Employment	1
Financial Assistance - Security Deposit	1
Heating Assistance	1

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2-1-1 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: June 2013

Total Number of Calls: 88

Report Date: 07/08/2013

Mental Health Services	12
Housing/Shelter	9
Substance Abuse Services	6
Utilities Assistance	6
Domestic Violence Services	4
Legal Services	4
Basic Needs - Food	4
Municipal Services	3
Government Agency - DHHS	3
Public Safety	3
Health Care	3
Aging/Elderly Services	3
Law Enforcement Services	3
Health Insurance	3
Animal Services	2
Transportation	2
Veterans' Services	2
Government Agency - HUD	2
Foreclosure Prevention	2
Personal Debt/Money Management	1
Financial Assistance - Vehicle Expenses	1
Financial Assistance - Home Maintenance	1
Financial Assistance - Business Development	1

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2-1-1 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: June 2013

Total Number of Calls: 464

Report Date: 07/08/2013

Utilities Assistance	44
Housing/Shelter	39
Mental Health Services	34
Health Care	26
Government Agency - DHHS	19
Basic Needs - Food	18
Law Enforcement Services	16
Legal Services	15
Health Insurance	15
Substance Abuse Services	14
Transportation	14
Financial Assistance - Temporary Aid	14
Financial Assistance - Rent	12
Dental Care	12
Advocacy	11
Municipal Services	9
Animal Services	9
Corrections	9
Income Support - SSI/SSDI	9
Consumer Assistance Services	8



2-1-1 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: June 2013

Total Number of Calls: 74

Report Date: 07/08/2013

Basic Needs - Food	10
Utilities Assistance	10
Government Agency - DHHS	6
Transportation	4
Animal Services	4
Health Care	4
Substance Abuse Services	3
Financial Assistance - Temporary Aid	3
Housing/Shelter	2
Dental Care	2
Mental Health Services	2
Tax Services	2
Financial Assistance - Rent	2
Corrections	2
Health Insurance	2
Financial Assistance - Security Deposit	1
Financial Assistance - Eyeglasses	1
Basic Needs - Clothing	1
Assisted Living/Nursing Homes	1
Domestic Violence Services	1
Environmental Services	1
Parenting Education/Support	1
Vocational Rehabilitation	1

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2-1-1 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: June 2013

Total Number of Calls: 75

Report Date: 07/08/2013

Utilities Assistance	15
Mental Health Services	6
Housing/Shelter	6
Health Insurance	3
Home Maintenance	3
Basic Needs - Household Items (non-food)	2
Financial Assistance - Home Maintenance	2
Basic Needs - Food	2
Building Materials	2
Legal Services	2
Child Care	2
Municipal Services	2
Family Planning	2
Government Agency - BMV	2
Deaf Services	1
Parenting Education/Support	1
Law Enforcement Services	1
Blind Services	1
Sexual Orientation	1
Financial Assistance - Mortgage	1
In-Home Assistance	1
Financial Assistance - Prescription Assistance	1
Education/Training	1

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2-1-1 Maine: Top 20 Call Categories

Oxford County

Reporting Period: June 2013

Total Number of Calls: 167

Report Date: 07/08/2013

Utilities Assistance	34
Basic Needs - Food	16
Housing/Shelter	13
Mental Health Services	12
Legal Services	9
Dental Care	7
Substance Abuse Services	6
Aging/Elderly Services	5
Financial Assistance - Rent	5
Health Insurance	4
Financial Assistance - Home Maintenance	4
Courts	4
Income Support - SSI/SSDI	4
Veterans' Services	4
Municipal Services	3
Financial Assistance - Temporary Aid	3
Law Enforcement Services	3
Advocacy	3
Health Care	2
Basic Needs - Clothing	2
Financial Assistance - Mortgage	2
Poison Control	2
Education/Training	2

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2-1-1 Maine: Top 20 Call Categories

Penobscot County

Reporting Period: June 2013

Total Number of Calls: 345

Report Date: 07/08/2013

Housing/Shelter	36
Basic Needs - Food	27
Utilities Assistance	26
Health Care	23
Mental Health Services	20
Financial Assistance - Rent	19
Substance Abuse Services	18
Financial Assistance - Temporary Aid	12
Legal Services	12
Transportation	12
Animal Services	10
Law Enforcement Services	9
Income Support - SSI/SSDI	8
Domestic Violence Services	8
Government Agency - DHHS	7
Financial Assistance - Home Maintenance	7
Health Insurance	7
Public Safety	6
Financial Assistance - Transportation	6
Support Group Information	6



2-1-1 Maine: Top 20 Call Categories

Piscataquis County

Reporting Period: June 2013

Total Number of Calls: 29

Report Date: 07/08/2013

Utilities Assistance	6
Housing/Shelter	4
Substance Abuse Services	3
Mental Health Services	2
Basic Needs - Food	2
Corrections	1
Transportation	1
Rent Rebate	1
Financial Assistance - Security Deposit	1
Legal Services	1
Heating Assistance	1
Municipal Services	1
Advocacy	1
Financial Assistance - Prescription Assistance	1
Assistive Technology/Equipment	1
Financial Assistance - Rent	1
Law Enforcement Services	1
Judicial Services	1



2-1-1 Maine: Top 20 Call Categories

Sagadahoc County

Reporting Period: June 2013

Total Number of Calls: 89

Report Date: 07/08/2013

Utilities Assistance	13
Mental Health Services	11
Basic Needs - Food	10
Housing/Shelter	8
Health Insurance	6
Health Care	6
Financial Assistance - Temporary Aid	6
Transportation	3
Rent Rebate	2
Child Abuse/Neglect	2
Dental Care	2
Substance Abuse Services	2
Financial Assistance - Rent	2
Basic Needs - Clothing	2
Government Agency - DHHS	2
Medicare Part D	1
Corrections	1
Financial Assistance - Dental Care	1
Courts	1
Medical Diagnosis/Testing	1
Government Agency - BMV	1
Financial Assistance - Health Care	1
Youth Services	1

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2-1-1 Maine: Top 20 Call Categories

Somerset County

Reporting Period: June 2013

Total Number of Calls: 164

Report Date: 07/08/2013

Utilities Assistance	28
Mental Health Services	10
Basic Needs - Food	10
Housing/Shelter	8
Government Agency - DHHS	8
Health Care	7
Public Safety	6
Legal Services	6
Corrections	5
Aging/Elderly Services	5
Courts	4
Law Enforcement Services	4
Basic Needs - Clothing	4
Health Insurance	4
Transportation	4
Tax Services	3
Government Agency - BMV	3
Employment	3
Animal Services	3
Financial Assistance - Home Maintenance	3
Substance Abuse Services	3
Financial Assistance - Temporary Aid	3
Dental Care	3

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2-1-1 Maine: Top 20 Call Categories

Waldo County

Reporting Period: June 2013

Total Number of Calls: 76

Report Date: 07/08/2013

Mental Health Services	9
Utilities Assistance	6
Basic Needs - Food	5
Law Enforcement Services	5
Housing/Shelter	5
Transportation	5
Legal Services	4
Courts	4
Substance Abuse Services	3
Dental Care	3
Elected Officials	3
Financial Assistance - Rent	3
Education/Training	2
Health Insurance	2
Corrections	2
Health Care	2
Government Agency - DHHS	2
Foreclosure Prevention	2
Fire/Ambulance Services (Non-emergency)	1
Government Agency - BMV	1
Financial Assistance - Temporary Aid	1
Gambling	1
Developmental Disabilities	1

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2-1-1 Maine: Top 20 Call Categories

Washington County

Reporting Period: June 2013

Total Number of Calls: 53

Report Date: 07/08/2013

Mental Health Services	5
Substance Abuse Services	5
Financial Assistance - Rent	5
Utilities Assistance	5
Housing/Shelter	4
Aging/Elderly Services	4
Law Enforcement Services	3
Legal Services	2
Business Information	2
Health Care	2
Financial Assistance - Prescription Assistance	1
Immigrant Services	1
Government Agency - BMV	1
Home Health Care	1
Basic Needs - Household Items (non-food)	1
Income Support - SSI/SSDI	1
Corrections	1
Financial Assistance - Home Maintenance	1
Courts	1
Assistive Technology/Equipment	1
Health Insurance	1
Heating Assistance	1
Grief Support	1

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2-1-1 Maine: Top 20 Call Categories

York County

Reporting Period: June 2013

Total Number of Calls: 434

Report Date: 07/08/2013

Utilities Assistance	46
Mental Health Services	40
Housing/Shelter	35
Health Care	27
Basic Needs - Food	26
Legal Services	21
Substance Abuse Services	15
Financial Assistance - Temporary Aid	15
Income Support - SSI/SSDI	12
Government Agency - DHHS	12
Law Enforcement Services	10
Financial Assistance - Rent	10
Health Insurance	10
Consumer Assistance Services	9
Animal Services	8
Basic Needs - Household Items (non-food)	8
Transportation	8
Aging/Elderly Services	7
Dental Care	7
Advocacy	6