



2-1-1 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: June 2014

Total Number of Calls: 455

Report Date: 07/01/2014

Utilities Assistance	60
Basic Needs - Food	52
Health Care	40
Mental Health Services	35
Housing/Shelter	30
Financial Assistance - Rent	20
Transportation	17
Substance Abuse Services	14
Consumer Assistance Services	12
Legal Services	11
Domestic Violence Services	11
Health Insurance	11
Education/Training	10
Income Support - SSI/SSDI	9
Law Enforcement Services	9
Financial Assistance - Temporary Aid	9
Municipal Services	9
Government Agency - DHHS	9
Employment	8
Dental Care	7
Basic Needs - Clothing	7
Corrections	6



2-1-1 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: June 2014

Total Number of Calls: 84

Report Date: 07/01/2014

Basic Needs - Food	10
Health Care	9
Financial Assistance - Temporary Aid	5
Public Safety	5
Housing/Shelter	4
Mental Health Services	4
Consumer Assistance Services	4
Aging/Elderly Services	3
Basic Needs - Clothing	3
Financial Assistance - Rent	3
Transportation	3
Government Agency - DHHS	2
Assistive Technology/Equipment	2
Municipal Services	2
Family Planning	2
Advocacy	2
Income Support - SSI/SSDI	1
Domestic Violence Services	1
Mediation Services	1
Financial Assistance - Funeral Expenses	1
Respite	1
Financial Assistance - Mortgage	1
Law Enforcement Services	1



2-1-1 Maine: Top 20 Call Categories

Cumberland County

Reporting Period: June 2014

Total Number of Calls: 1359

Report Date: 07/01/2014

Mental Health Services	151
Health Care	139
Housing/Shelter	115
Substance Abuse Services	97
Utilities Assistance	95
Basic Needs - Food	74
Legal Services	47
Law Enforcement Services	45
Consumer Assistance Services	43
Financial Assistance - Rent	35
Municipal Services	28
Health Insurance	27
Transportation	26
Government Agency - DHHS	26
Income Support - SSI/SSDI	24
Advocacy	22
Dental Care	22
Corrections	21
Family Support Services	19
Homeless Services	18
Courts	17



2-1-1 Maine: Top 20 Call Categories

Franklin County

Reporting Period: June 2014

Total Number of Calls: 71

Report Date: 07/01/2014

Utilities Assistance	11
Mental Health Services	7
Consumer Assistance Services	6
Basic Needs - Food	6
Health Care	5
Homeless Services	4
Legal Services	4
Transportation	4
Financial Assistance - Security Deposit	3
Housing/Shelter	2
Domestic Violence Services	2
Municipal Services	2
Substance Abuse Services	2
Public Health	2
Education/Training	1
Aging/Elderly Services	1
Law Enforcement Services	1
2-1-1 Maine Information	1
Furniture	1
Environmental Services	1
Judicial Services	1
Personal Debt/Money Management	1
Child Care	1



2-1-1 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: June 2014

Total Number of Calls: 95

Report Date: 07/01/2014

Housing/Shelter	9
Mental Health Services	8
Health Care	8
Law Enforcement Services	7
Legal Services	5
Consumer Assistance Services	4
Utilities Assistance	4
Health Insurance	3
Basic Needs - Clothing	3
Transportation	3
Basic Needs - Food	3
Financial Assistance - Temporary Aid	3
Elected Officials	2
Municipal Services	2
Mediation Services	2
Child Care	2
Substance Abuse Services	2
Child Abuse/Neglect	2
Environmental Services	2
Child/Youth Summer Programs	2
Family Support Services	2
Developmental Disabilities	2
Public Safety	2



2-1-1 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: June 2014

Total Number of Calls: 393

Report Date: 07/01/2014

Utilities Assistance	39
Housing/Shelter	33
Health Care	32
Basic Needs - Food	28
Mental Health Services	22
Financial Assistance - Rent	18
Income Support - SSI/SSDI	14
Consumer Assistance Services	12
Aging/Elderly Services	12
Substance Abuse Services	11
Law Enforcement Services	11
Animal Services	11
Government Agency - DHHS	10
Legal Services	9
Health Insurance	9
Municipal Services	9
Domestic Violence Services	8
Judicial Services	8
Transportation	8
Public Safety	8
Government Agency - OLR	8
Courts	7



2-1-1 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: June 2014

Total Number of Calls: 79

Report Date: 07/01/2014

Housing/Shelter	7
Utilities Assistance	7
Income Support - SSI/SSDI	7
Basic Needs - Food	4
Consumer Assistance Services	4
Family Support Services	4
Financial Assistance - Rent	4
Legal Services	3
Domestic Violence Services	3
Transportation	3
Corrections	3
Health Care	3
Financial Assistance - Temporary Aid	3
Vocational Rehabilitation	3
Support Group Information	2
Municipal Services	2
Mental Health Services	2
Health Insurance	2
Substance Abuse Services	2
Heating Assistance	2
Law Enforcement Services	2
Environmental Services	2
Assisted Living/Nursing Homes	1



2-1-1 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: June 2014

Total Number of Calls: 94

Report Date: 07/01/2014

Utilities Assistance	13
Housing/Shelter	10
Health Care	8
Substance Abuse Services	5
Mental Health Services	5
Heating Assistance	5
Education/Training	4
Basic Needs - Food	4
Dental Care	3
Advocacy	3
Legal Services	3
Family Support Services	3
Environmental Services	3
Financial Assistance - Rent	3
Income Support - SSI/SSDI	3
Aging/Elderly Services	3
Government Agency - DHHS	3
Employment	2
Poison Control	2
Animal Services	2
Transportation	2
Health Insurance	2
Consumer Assistance Services	2



2-1-1 Maine: Top 20 Call Categories

Oxford County

Reporting Period: June 2014

Total Number of Calls: 187

Report Date: 07/01/2014

Utilities Assistance	43
Health Care	20
Basic Needs - Food	12
Mental Health Services	10
Housing/Shelter	10
Legal Services	9
Law Enforcement Services	7
Substance Abuse Services	7
Financial Assistance - Rent	6
Family Support Services	5
Income Support - SSI/SSDI	4
Mediation Services	4
Aging/Elderly Services	4
Municipal Services	4
Health Insurance	4
Veterans' Services	4
Financial Assistance - Mortgage	3
Dental Care	3
Courts	3
Education/Training	3
Child Abuse/Neglect	3
Animal Services	3
Advocacy	3



2-1-1 Maine: Top 20 Call Categories

Penobscot County

Reporting Period: June 2014

Total Number of Calls: 410

Report Date: 07/01/2014

Basic Needs - Food	48
Housing/Shelter	36
Health Care	35
Mental Health Services	34
Utilities Assistance	33
Substance Abuse Services	30
Consumer Assistance Services	19
Aging/Elderly Services	14
Transportation	14
Financial Assistance - Temporary Aid	12
Income Support - SSI/SSDI	11
Financial Assistance - Rent	11
Legal Services	10
Government Agency - DHHS	8
Municipal Services	8
Courts	7
Veterans' Services	7
Advocacy	7
Health Insurance	6
Family Support Services	6
Law Enforcement Services	6
Public Safety	6
Public Health	5



2-1-1 Maine: Top 20 Call Categories

Piscataquis County

Reporting Period: June 2014

Total Number of Calls: 26

Report Date: 07/01/2014

Utilities Assistance	8
Basic Needs - Food	5
Legal Services	3
Health Care	3
Public Safety	2
Financial Assistance - Rent	2
Consumer Assistance Services	1
Elected Officials	1
Courts	1
Family Support Services	1
Heating Assistance	1
Child/Youth Summer Programs	1
Parenting Education/Support	1
Animal Services	1
Transportation	1
Government Agency - OLR	1
Basic Needs - Household Items (Non-food)	1
Financial Assistance - Prescription Assistance	1



2-1-1 Maine: Top 20 Call Categories

Sagadahoc County

Reporting Period: June 2014

Total Number of Calls: 106

Report Date: 07/01/2014

Utilities Assistance	15
Housing/Shelter	10
Health Care	10
Mental Health Services	8
Basic Needs - Food	6
Legal Services	5
Financial Assistance - Rent	5
Consumer Assistance Services	5
Income Support - SSI/SSDI	4
Substance Abuse Services	4
Law Enforcement Services	3
Family Support Services	3
Homeless Services	3
Recreational Programs	3
Judicial Services	3
Health Insurance	3
Heating Assistance	3
Financial Assistance - Temporary Aid	3
Domestic Violence Services	2
In-Home Assistance	2
Developmental Disabilities	2
Financial Assistance - Home Maintenance	1



2-1-1 Maine: Top 20 Call Categories

Somerset County

Reporting Period: June 2014

Total Number of Calls: 156

Report Date: 07/01/2014

Utilities Assistance	35
Health Care	13
Basic Needs - Food	13
Consumer Assistance Services	11
Housing/Shelter	10
Financial Assistance - Rent	9
Mental Health Services	8
Legal Services	8
Law Enforcement Services	4
Courts	4
Municipal Services	4
Public Safety	4
Substance Abuse Services	4
Employment	3
Financial Assistance - Temporary Aid	3
Financial Assistance - Home Maintenance	3
Heating Assistance	3
Government Agency - OLR	3
Tax Services	2
Aging/Elderly Services	2
Poison Control	2
Dental Care	2
Income Support - SSI/SSDI	2



2-1-1 Maine: Top 20 Call Categories

Waldo County

Reporting Period: June 2014

Total Number of Calls: 82

Report Date: 07/01/2014

Utilities Assistance	14
Consumer Assistance Services	8
Basic Needs - Food	7
Housing/Shelter	5
Legal Services	4
Municipal Services	4
Substance Abuse Services	4
Transportation	4
Mental Health Services	3
Elected Officials	3
Public Health	3
Family Support Services	3
Financial Assistance - Home Maintenance	3
Aging/Elderly Services	3
Tax Services	2
Public Safety	2
In-Home Assistance	2
Financial Assistance - Rent	2
Law Enforcement Services	2
Financial Assistance - Temporary Aid	2
Government Agency - Attorney General	2
Parenting Education/Support	1



2-1-1 Maine: Top 20 Call Categories

Washington County

Reporting Period: June 2014

Total Number of Calls: 43

Report Date: 07/01/2014

Utilities Assistance	9
Legal Services	5
Housing/Shelter	4
Financial Assistance - Rent	4
Financial Assistance - Home Maintenance	3
Consumer Assistance Services	3
Mental Health Services	3
Health Care	2
Foreclosure Prevention	2
Aging/Elderly Services	2
Family Support Services	2
Basic Needs - Food	2
Financial Assistance - Temporary Aid	2
Heating Assistance	1
Dental Care	1
In-Home Assistance	1
Child Abuse/Neglect	1
Disaster Services	1
Domestic Violence Services	1
Advocacy	1
Employment	1
Law Enforcement Services	1
Government Agency - DHHS	1



2-1-1 Maine: Top 20 Call Categories

York County

Reporting Period: June 2014

Total Number of Calls: 478

Report Date: 07/01/2014

Health Care	62
Mental Health Services	45
Utilities Assistance	45
Housing/Shelter	32
Basic Needs - Food	27
Financial Assistance - Rent	24
Legal Services	23
Substance Abuse Services	19
Consumer Assistance Services	18
Transportation	11
Government Agency - DHHS	11
Aging/Elderly Services	11
Homeless Services	11
Law Enforcement Services	10
Dental Care	10
Financial Assistance - Temporary Aid	10
Health Insurance	9
Domestic Violence Services	9
Family Support Services	7
Public Safety	7
Home Health Care	6