



2-1-1 Maine: Top 20 Call Categories


[Androscoggin County](#)

Reporting Period: October 2011

Total Number of Calls: 706

Report Date: 11/15/2011

Utilities Assistance	106
Heating Assistance	75
Basic Needs - Food	55
Housing/Shelter	40
Mental Health Services	37
Health Care	25
Financial Assistance - Temporary Aid	22
Transportation	21
Financial Assistance - Rent	21
Legal Services	20
Dental Care	20
Municipal Services	19
Government Agency - DHHS	18
Rent Rebate	14
Advocacy	13
Substance Abuse Services	12
Christmas Programs	12
Education/Training	12
Aging/Elderly Services	11
Consumer Assistance Services	10
Public Safety	10
Basic Needs - Clothing	10

	<p>2-1-1 Maine: Top 20 Call Categories Aroostook County Reporting Period: October 2011 Total Number of Calls: 108</p>
<p>Report Date: 11/15/2011</p>	

Heating Assistance	32
Housing/Shelter	9
Basic Needs - Food	9
Income Support - SSI/SSDI	5
Financial Assistance - Temporary Aid	4
Financial Assistance - Home Maintenance	3
Animal Services	3
Poison Control	3
Financial Assistance - Rent	3
Advocacy	3
Substance Abuse Services	3
Mental Health Services	3
Utilities Assistance	3
Financial Assistance - Prescription Assistance	3
Health Care	3
Government Agency - DHHS	3
Public Health	2
Transportation	2
Health Insurance	2
Aging/Elderly Services	2
Legal Services	2
Foreclosure Prevention	2
Gambling	2

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2-1-1 Maine: Top 20 Call Categories

[Cumberland County](#)


Reporting Period: October 2011

Total Number of Calls: 1823


Report Date: 11/15/2011

Housing/Shelter	163
Mental Health Services	151
Heating Assistance	147
Utilities Assistance	130
Basic Needs - Food	93
Health Care	76
Substance Abuse Services	75
Financial Assistance - Temporary Aid	60
Law Enforcement Services	53
Legal Services	53
Health Insurance	45
Transportation	44
Government Agency - DHHS	41
Financial Assistance - Rent	38
Municipal Services	38
Income Support - SSI/SSDI	38
Dental Care	33
Public Safety	32
Domestic Violence Services	27
Education/Training	25
Support Group Information	25
Youth Services	25
Aging/Elderly Services	25

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	<p>2-1-1 Maine: Top 20 Call Categories Franklin County Reporting Period: October 2011 Total Number of Calls: 90</p>
<p>Report Date: 11/15/2011</p>	

Utilities Assistance	14
Heating Assistance	8
Housing/Shelter	7
Mental Health Services	5
Legal Services	5
Health Care	5
Youth Services	4
Financial Assistance - Rent	3
Government Agency - DHHS	3
Advocacy	3
Financial Assistance - Home Maintenance	2
Law Enforcement Services	2
Judicial Services	2
Municipal Services	2
Consumer Assistance Services	2
Substance Abuse Services	2
Employment	2
Dental Care	2
Veterans' Services	2
Basic Needs - Food	2
Disaster Services	2

	<p>2-1-1 Maine: Top 20 Call Categories Hancock County Reporting Period: October 2011 Total Number of Calls: 120</p>
<p>Report Date: 11/15/2011</p>	

Heating Assistance	15
Utilities Assistance	13
Mental Health Services	8
Housing/Shelter	6
Health Care	6
Legal Services	5
Financial Assistance - Temporary Aid	5
Basic Needs - Food	4
Consumer Assistance Services	4
Transportation	4
Financial Assistance - Rent	4
Substance Abuse Services	3
Health Insurance	3
Aging/Elderly Services	3
Law Enforcement Services	2
Domestic Violence Services	2
Public Safety	2
Financial Assistance - Security Deposit	2
Judicial Services	2
Advocacy	2
Courts	2
Income Support - Unemployment	2
Influenza Vaccination	2

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	<p>2-1-1 Maine: Top 20 Call Categories Kennebec County Reporting Period: October 2011 Total Number of Calls: 634</p>
<p>Report Date: 11/15/2011</p>	

Heating Assistance	73
Utilities Assistance	72
Housing/Shelter	33
Financial Assistance - Rent	29
Basic Needs - Food	29
Mental Health Services	28
Dental Care	18
Law Enforcement Services	18
Income Support - SSI/SSDI	18
Substance Abuse Services	18
Financial Assistance - Temporary Aid	16
Municipal Services	15
Public Safety	15
Legal Services	15
Government Agency - DHHS	15
Health Insurance	14
Health Care	13
Advocacy	11
Courts	10
Government Agency - BMV	9



2-1-1 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: October 2011

Total Number of Calls: 132

Report Date: 11/15/2011

Utilities Assistance	14
Housing/Shelter	14
Heating Assistance	12
Basic Needs - Food	10
Mental Health Services	9
Financial Assistance - Temporary Aid	6
Consumer Assistance Services	5
Financial Assistance - Rent	5
Legal Services	4
Substance Abuse Services	4
Municipal Services	3
Law Enforcement Services	3
Poison Control	3
Government Agency - DHHS	3
Public Health	3
Health Insurance	3
Health Care	3
Basic Needs - Clothing	2
Dental Care	2
Judicial Services	2
Education/Training	2
Domestic Violence Services	2
Weatherization	2

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2-1-1 Maine: Top 20 Call Categories

[Lincoln County](#)


Reporting Period: October 2011

Total Number of Calls: 147


Report Date: 11/15/2011

Heating Assistance	41
Utilities Assistance	17
Housing/Shelter	13
Basic Needs - Food	8
Financial Assistance - Temporary Aid	5
Financial Assistance - Rent	5
Substance Abuse Services	5
Financial Assistance - Home Maintenance	5
Health Insurance	5
Transportation	4
Legal Services	4
Salvation Army	3
Tax Services	3
Donations	3
Government Agency - DHHS	3
Income Support - Unemployment	3
Mental Health Services	3
Consumer Assistance Services	3
Dental Care	2
Rent Rebate	2
Municipal Services	2
Youth Services	2
Child Care	2


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	<p>2-1-1 Maine: Top 20 Call Categories Oxford County Reporting Period: October 2011 Total Number of Calls: 222</p>
<p>Report Date: 11/15/2011</p>	

Utilities Assistance	27
Heating Assistance	22
Mental Health Services	19
Housing/Shelter	15
Legal Services	14
Basic Needs - Food	9
Substance Abuse Services	9
Financial Assistance - Temporary Aid	7
Dental Care	6
Health Insurance	6
Animal Services	5
Municipal Services	5
Education/Training	5
Health Care	5
Financial Assistance - Home Maintenance	4
Public Safety	4
Government Agency - DHHS	4
Income Support - SSI/SSDI	4
Transportation	4
Courts	4

	<p>2-1-1 Maine: Top 20 Call Categories Penobscot County Reporting Period: October 2011 Total Number of Calls: 553</p>
<p>Report Date: 11/15/2011</p>	

Heating Assistance	73
Housing/Shelter	53
Mental Health Services	41
Substance Abuse Services	38
Basic Needs - Food	33
Utilities Assistance	33
Financial Assistance - Temporary Aid	23
Health Care	22
Law Enforcement Services	21
Government Agency - DHHS	20
Transportation	17
Income Support - SSI/SSDI	15
Health Insurance	13
Financial Assistance - Rent	12
Legal Services	11
Public Safety	11
Consumer Assistance Services	9
Municipal Services	7
Basic Needs - Clothing	7
Veterans' Services	6

	<p>2-1-1 Maine: Top 20 Call Categories Piscataquis County Reporting Period: October 2011 Total Number of Calls: 61</p>
<p>Report Date: 11/15/2011</p>	

Heating Assistance	9
Mental Health Services	7
Utilities Assistance	5
Legal Services	3
Government Agency - DHHS	3
Veterans' Services	2
Basic Needs - Food	2
Law Enforcement Services	2
Employment	2
Salvation Army	2
Health Insurance	2
Housing/Shelter	2
Animal Services	2
Financial Assistance - Prescription Assistance	1
Assistive Technology/Equipment	1
Weatherization	1
Financial Assistance - Transportation	1
Financial Assistance - Vehicle Expenses	1
Aging/Elderly Services	1
Financial Assistance - Mortgage	1
Home Maintenance	1
Substance Abuse Services	1
Financial Assistance - Rent	1

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2-1-1 Maine: Top 20 Call Categories

[Sagadahoc County](#)

Reporting Period: October 2011

Total Number of Calls: 193

Report Date: 11/15/2011

Heating Assistance	46
Utilities Assistance	22
Basic Needs - Food	13
Mental Health Services	11
Legal Services	10
Housing/Shelter	10
Financial Assistance - Temporary Aid	8
Health Care	6
Education/Training	6
Health Insurance	5
Dental Care	5
Government Agency - DHHS	5
Youth Services	4
Income Support - SSI/SSDI	4
Financial Assistance - Rent	4
Donations	3
Parenting Education/Support	3
Early Childhood Intervention	3
Substance Abuse Services	3
Environmental Services	3
Aging/Elderly Services	3
Developmental Disabilities	3



2-1-1 Maine: Top 20 Call Categories

[Somerset County](#)


Reporting Period: October 2011

Total Number of Calls: 254


Report Date: 11/15/2011

Heating Assistance	50
Utilities Assistance	32
Substance Abuse Services	10
Health Care	10
Basic Needs - Food	9
Housing/Shelter	9
Financial Assistance - Home Maintenance	8
Public Safety	8
Legal Services	7
Mental Health Services	7
Financial Assistance - Temporary Aid	7
Transportation	6
Municipal Services	6
Financial Assistance - Rent	6
Government Agency - DHHS	6
Courts	5
Government Agency - BMV	5
Employment	5
Education/Training	4
Law Enforcement Services	4
Public Health	4
Aging/Elderly Services	4
Financial Assistance - Prescription Assistance	4

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	<p>2-1-1 Maine: Top 20 Call Categories Waldo County Reporting Period: October 2011 Total Number of Calls: 109</p>
<p>Report Date: 11/15/2011</p>	

Heating Assistance	21
Utilities Assistance	10
Housing/Shelter	9
Financial Assistance - Temporary Aid	6
Substance Abuse Services	5
Mental Health Services	5
Basic Needs - Food	5
Legal Services	5
Health Insurance	4
Domestic Violence Services	4
Public Health	4
Health Care	4
Government Agency - DHHS	3
Financial Assistance - Rent	3
Education/Training	3
Financial Assistance - Home Maintenance	3
Advocacy	3
Income Support - SSI/SSDI	2
Poison Control	2
Financial Assistance - Eyeglasses	2
Basic Needs - Household Items (non-food)	2
Early Childhood Intervention	2

	<p>2-1-1 Maine: Top 20 Call Categories Washington County Reporting Period: October 2011 Total Number of Calls: 114</p>
<p>Report Date: 11/15/2011</p>	

Heating Assistance	28
Housing/Shelter	9
Legal Services	7
Basic Needs - Food	7
Financial Assistance - Temporary Aid	7
Utilities Assistance	6
Mental Health Services	5
Public Health	4
Financial Assistance - Rent	4
Financial Assistance - Home Maintenance	4
Government Agency - DHHS	4
Substance Abuse Services	3
Municipal Services	3
Health Insurance	3
Consumer Assistance Services	3
Government Agency - BMV	2
Public Safety	2
Transportation	2
Rent Rebate	2
Assisted Living/Nursing Homes	2
Financial Assistance - Security Deposit	2
Income Support - Unemployment	2

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	<p>2-1-1 Maine: Top 20 Call Categories York County Reporting Period: October 2011 Total Number of Calls: 660</p>
<p>Report Date: 11/15/2011</p>	

Utilities Assistance	62
Heating Assistance	57
Mental Health Services	47
Basic Needs - Food	43
Housing/Shelter	42
Legal Services	31
Financial Assistance - Rent	30
Health Care	29
Health Insurance	26
Substance Abuse Services	25
Transportation	21
Government Agency - DHHS	21
Law Enforcement Services	15
Financial Assistance - Temporary Aid	15
Municipal Services	14
Aging/Elderly Services	12
Domestic Violence Services	11
Dental Care	10
Income Support - Unemployment	10
Courts	10
Education/Training	10