



### 2-1-1 Calls by County - Monthly (FY 2011-2012)

<u>County</u>	<u>July</u>	<u>August</u>	<u>September</u>	<u>October</u>	<u>November</u>	<u>December</u>	<u>January</u>	<u>February</u>	<u>March</u>	<u>April</u>	<u>May</u>	<u>June</u>	<u>Total</u>
Androscoggin County	517	711	627	706	724	658	832	627	621				6,023
Aroostook County	80	102	93	108	180	229	316	169	108				1,385
Cumberland County	1769	2138	1776	1823	1879	1708	2173	2025	1747				17,038
Franklin County	62	89	126	90	95	113	166	116	95				952
Hancock County	82	117	114	120	137	149	164	174	107				1,164
Kennebec County	465	731	573	634	685	722	806	646	553				5,815
Knox County	67	134	103	132	102	110	154	92	115				1,009
Lincoln County	146	127	136	147	191	167	213	129	138				1,394
Oxford County	171	227	222	222	232	248	418	197	191				2,128
Penobscot County	438	536	515	553	662	706	1015	752	625				5,802
Piscataquis County	31	37	38	61	44	71	92	67	48				489
Sagadahoc County	162	206	185	193	227	236	301	187	164				1,861
Somerset County	146	237	220	254	343	367	442	275	217				2,501
Waldo County	90	139	119	109	100	134	193	143	106				1,133
Washington County	64	67	93	114	119	122	160	137	95				971
York County	523	714	636	660	628	574	834	685	551				5,805
Out of state	48	61	46	50	34	36	58	51	49				433
Unknown	248	321	272	250	239	253	273	207	198				2,261
Unlogged Calls	270	193	130	291	264	252	61	202	103				1,766
<b>Total</b>	<b>5,379</b>	<b>6,887</b>	<b>6,024</b>	<b>6,517</b>	<b>6,885</b>	<b>6,855</b>	<b>8,671</b>	<b>6,881</b>	<b>5,831</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>59,930</b>
2-1-1 Vermont	678	500	792	791	760	832	775	802	782				6,712
2-1-1 Rhode Island	42	77	58	58	40	41	44	36	45				441
GA Afterhours		13	7	17	23	29	63	23	14				189
<b>Total</b>	<b>6,099</b>	<b>7,477</b>	<b>6,881</b>	<b>7,383</b>	<b>7,708</b>	<b>7,757</b>	<b>9,553</b>	<b>7,742</b>	<b>6,672</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>67,272</b>
United Way of Mid Coast Maine	437	934	451	485	553	529	665	438	432				4,924

## 2-1-1 Maine FY 2012 Year to Date Call Volumes

