



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: August 2016

Total Number of Calls: 3527

Report Date: 09/15/2016

Health Care	354
Utilities Assistance	298
Housing/Shelter	271
Mental Health Services	256
Substance Abuse Services	203
Basic Needs - Food	189
Heating Assistance	155
Legal Services	145
Consumer Assistance Services	110
Aging/Elderly Services	98
Law Enforcement Services	94
Financial Assistance - Rent	87
Health Insurance	82
Family Support Services	80
Transportation	78
Government Agency - DHHS	76
Advocacy	66
Domestic Violence Services	66
Dental Care	60
Financial Assistance - Temporary Aid	60
Income Support - SSI/SSDI	54