



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: January 2016

Total Number of Calls: 4573

Report Date: 02/05/2016

Heating Assistance	702
Health Care	305
Mental Health Services	290
Housing/Shelter	286
Tax Services	272
Basic Needs - Food	222
Utilities Assistance	219
Substance Abuse Services	185
Health Insurance	136
Legal Services	131
Aging/Elderly Services	109
Consumer Assistance Services	103
Financial Assistance - Rent	99
Dental Care	90
Government Agency - DHHS	86
Transportation	82
Income Support - SSI/SSDI	77
Law Enforcement Services	63
Financial Assistance - Temporary Aid	59
Advocacy	50

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