



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: April 2016

Total Number of Calls: 3345

Report Date: 05/06/2016

Utilities Assistance	383
Health Care	313
Mental Health Services	267
Substance Abuse Services	225
Basic Needs - Food	215
Heating Assistance	211
Housing/Shelter	181
Legal Services	141
Tax Services	110
Consumer Assistance Services	109
Government Agency - DHHS	100
Aging/Elderly Services	83
Transportation	79
Financial Assistance - Rent	70
Law Enforcement Services	62
Income Support - SSI/SSDI	61
Health Insurance	61
Dental Care	58
Financial Assistance - Temporary Aid	55
Family Support Services	47