



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: February 2016

Total Number of Calls: 3774

Report Date: 03/11/2016

Tax Services	415
Heating Assistance	389
Health Care	334
Mental Health Services	258
Housing/Shelter	230
Substance Abuse Services	191
Basic Needs - Food	170
Utilities Assistance	167
Legal Services	142
Aging/Elderly Services	91
Transportation	88
Dental Care	87
Consumer Assistance Services	85
Government Agency - DHHS	81
Health Insurance	78
Financial Assistance - Rent	67
Law Enforcement Services	64
Income Support - SSI/SSDI	63
Financial Assistance - Temporary Aid	52
Domestic Violence Services	47