



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: March 2016

Total Number of Calls: 3654

Report Date: 04/07/2016

Health Care	309
Mental Health Services	298
Heating Assistance	277
Tax Services	234
Housing/Shelter	232
Utilities Assistance	221
Substance Abuse Services	205
Basic Needs - Food	194
Legal Services	151
Consumer Assistance Services	117
Transportation	96
Aging/Elderly Services	90
Health Insurance	85
Government Agency - DHHS	80
Financial Assistance - Rent	77
Income Support - SSI/SSDI	75
Dental Care	62
Law Enforcement Services	55
Financial Assistance - Temporary Aid	48
Judicial Services	46