



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: June 2016

Total Number of Calls: 3333

Report Date: 07/07/2016

Health Care	316
Mental Health Services	291
Utilities Assistance	270
Housing/Shelter	249
Basic Needs - Food	229
Substance Abuse Services	187
Legal Services	134
Consumer Assistance Services	101
Financial Assistance - Rent	94
Law Enforcement Services	90
Aging/Elderly Services	89
Government Agency - DHHS	74
Heating Assistance	73
Transportation	72
Health Insurance	70
Advocacy	57
Income Support - SSI/SSDI	57
Financial Assistance - Temporary Aid	52
Domestic Violence Services	51
Family Support Services	51
Municipal Services	50

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