



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: September 2016

Total Number of Calls: 3247

Report Date: 10/07/2016

Housing/Shelter	264
Health Care	257
Mental Health Services	256
Heating Assistance	243
Utilities Assistance	229
Basic Needs - Food	181
Legal Services	142
Substance Abuse Services	125
Consumer Assistance Services	111
Aging/Elderly Services	87
Financial Assistance - Rent	87
Law Enforcement Services	86
Transportation	80
Government Agency - DHHS	75
Health Insurance	71
Family Support Services	65
Income Support - SSI/SSDI	55
Dental Care	54
Financial Assistance - Temporary Aid	54
Advocacy	53