

	<p>2-1-1 Maine: Top 20 Call Categories</p> <p>All Counties</p> <p>Reporting Period: October 2016</p> <p>Total Number of Calls: 3178</p>
<p>Report Date: 11/15/2016</p>	

Drought 2016	376
Heating Assistance	247
Utilities Assistance	240
Health Care	238
Mental Health Services	220
Housing/Shelter	195
Basic Needs - Food	173
Substance Abuse Services	146
Consumer Assistance Services	115
Legal Services	105
Financial Assistance - Rent	86
Health Insurance	77
Aging/Elderly Services	71
Government Agency - DHHS	66
Financial Assistance - Home Maintenance	64
Law Enforcement Services	61
Transportation	59
Advocacy	55
Municipal Services	55
Income Support - SSI/SSDI	53