



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: November 2016

Total Number of Calls: 2946

Report Date: 12/09/2016

Heating Assistance	271
Health Care	231
Mental Health Services	225
Basic Needs - Food	217
Housing/Shelter	185
Utilities Assistance	170
Substance Abuse Services	149
Christmas Programs	109
Legal Services	103
Consumer Assistance Services	97
Government Agency - DHHS	86
Health Insurance	80
Financial Assistance - Rent	74
Transportation	63
Thanksgiving Programs	61
Aging/Elderly Services	56
Income Support - SSI/SSDI	53
Family Support Services	52
Financial Assistance - Temporary Aid	52
Municipal Services	49