



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: December 2016

Total Number of Calls: 3231

Report Date: 01/12/2017

Heating Assistance	617
Health Care	233
Mental Health Services	224
Basic Needs - Food	202
Utilities Assistance	199
Housing/Shelter	179
Substance Abuse Services	155
Christmas Programs	134
Legal Services	92
Health Insurance	89
Consumer Assistance Services	87
Financial Assistance - Rent	83
Transportation	78
Aging/Elderly Services	74
Government Agency - DHHS	74
Financial Assistance - Temporary Aid	69
Income Support - SSI/SSDI	55
Municipal Services	52
Financial Assistance - Home Maintenance	50
Law Enforcement Services	49