



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: January 2017

Total Number of Calls: 3386

Report Date: 02/14/2017

Heating Assistance	812
Health Care	240
Mental Health Services	209
Basic Needs - Food	202
Utilities Assistance	191
Tax Services	188
Housing/Shelter	187
Substance Abuse Services	136
Consumer Assistance Services	109
Legal Services	100
Financial Assistance - Rent	99
Health Insurance	83
Financial Assistance - Temporary Aid	74
Transportation	62
Government Agency - DHHS	62
Income Support - SSI/SSDI	54
Advocacy	47
Law Enforcement Services	46
Family Support Services	40
Domestic Violence Services	38