



2-1-1 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: April 2017

Total Number of Calls: 297

Report Date: 05/12/2017

Utilities Assistance	45
Legal Services	19
Heating Assistance	19
Basic Needs - Food	17
Health Care	15
Mental Health Services	14
Housing/Shelter	14
Dental Care	13
Substance Abuse Services	13
Tax Services	12
Financial Assistance - Rent	10
Government Agency - DHHS	8
Aging/Elderly Services	8
Consumer Assistance Services	7
Income Support - SSI/SSDI	7
Domestic Violence Services	7
Courts	6
Municipal Services	6
Health Insurance	6
Financial Assistance - Temporary Aid	6
Law Enforcement Services	5



2-1-1 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: April 2017

Total Number of Calls: 75

Report Date: 05/12/2017

Heating Assistance	10
Utilities Assistance	8
Housing/Shelter	6
Financial Assistance - Rent	6
Health Insurance	5
Financial Assistance - Temporary Aid	5
Legal Services	3
Basic Needs - Food	3
Health Care	3
Substance Abuse Services	3
Consumer Assistance Services	2
Mental Health Services	2
In-Home Assistance	2
Employment	2
Government Agency - DHHS	2
Financial Assistance - Home Maintenance	2
Animal Services	2
Volunteering	2
Judicial Services	2
Salvation Army	2
Municipal Services	2
Government Agency - BMV	2
United Way of Aroostook	2



2-1-1 Maine: Top 20 Call Categories

Cumberland County

Reporting Period: April 2017

Total Number of Calls: 868

Report Date: 05/12/2017

Mental Health Services	98
Health Care	77
Housing/Shelter	67
Utilities Assistance	66
Basic Needs - Food	63
Tax Services	56
Heating Assistance	47
Substance Abuse Services	45
Legal Services	37
Consumer Assistance Services	34
Transportation	23
Municipal Services	21
Financial Assistance - Rent	20
Government Agency - DHHS	20
Law Enforcement Services	18
Health Insurance	18
Dental Care	18
Family Support Services	18
Domestic Violence Services	17
Advocacy	15



2-1-1 Maine: Top 20 Call Categories

Franklin County

Reporting Period: April 2017

Total Number of Calls: 45

Report Date: 05/12/2017

Utilities Assistance	8
Tax Services	6
Health Insurance	3
Housing/Shelter	3
Heating Assistance	3
Mental Health Services	3
Animal Services	3
Aging/Elderly Services	3
Consumer Assistance Services	2
Developmental Disabilities	2
Health Care	2
Government Agency - DHHS	2
Financial Assistance - Home Maintenance	1
Substance Abuse Services	1
Eye Care	1
Adult Protective Services	1
Family Support Services	1
Deaf Services	1
Legal Services	1
Assistive Technology/Equipment	1
Rehabilitation Services	1
Domestic Violence Services	1
Support Group Information	1



2-1-1 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: April 2017

Total Number of Calls: 52

Report Date: 05/12/2017

Utilities Assistance	6
Housing/Shelter	6
Health Care	5
Substance Abuse Services	4
Mental Health Services	4
Law Enforcement Services	3
Animal Services	3
Financial Assistance - Rent	3
Government Agency - DHHS	3
Transportation	3
Legal Services	2
In-Home Assistance	2
Dental Care	2
Judicial Services	2
Consumer Assistance Services	2
Heating Assistance	2
Advocacy	1
Tax Services	1
Public Health	1
Income Support - SSI/SSDI	1
Mediation Services	1
Foreclosure Prevention	1
Personal Debt/Money Management	1



2-1-1 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: April 2017

Total Number of Calls: 254

Report Date: 05/12/2017

Utilities Assistance	26
Mental Health Services	24
Housing/Shelter	21
Health Care	19
Legal Services	18
Substance Abuse Services	13
Government Agency - DHHS	11
Dental Care	10
Financial Assistance - Rent	9
Homeless Services	8
Basic Needs - Food	8
Heating Assistance	8
Consumer Assistance Services	7
Employment	6
Aging/Elderly Services	5
Developmental Disabilities	5
Law Enforcement Services	5
Tax Services	5
Financial Assistance - Temporary Aid	5
Veterans' Services	5
Government Agency - Attorney General	4



2-1-1 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: April 2017

Total Number of Calls: 60

Report Date: 05/12/2017

Utilities Assistance	9
Housing/Shelter	8
Mental Health Services	7
Health Care	7
Legal Services	3
Tax Services	3
Family Support Services	3
Transportation	3
Government Agency - DHHS	3
Developmental Disabilities	3
Consumer Assistance Services	2
Income Support - SSI/SSDI	2
Basic Needs - Food	2
Health Insurance	2
Dental Care	1
Public Health	1
Mentoring Programs	1
Heating Assistance	1
Financial Assistance - Temporary Aid	1
Home Maintenance	1
Financial Assistance - Mortgage	1
Basic Needs - Household Items (Non-food)	1
Personal Debt/Money Management	1

[Help Starts Here](#)



2-1-1 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: April 2017

Total Number of Calls: 42

Report Date: 05/12/2017

Utilities Assistance	8
Heating Assistance	4
Financial Assistance - Temporary Aid	4
Housing/Shelter	3
Substance Abuse Services	3
Consumer Assistance Services	2
Municipal Services	2
Legal Services	2
Recreational Programs	2
Financial Assistance - Rent	2
Health Insurance	2
Tax Services	2
Income Support - Unemployment	1
Child Abuse/Neglect	1
Mental Health Services	1
Basic Needs - Household Items (Non-food)	1
Disaster Services	1
Basic Needs - Food	1
Donations	1
Dental Care	1
Early Childhood Intervention	1
Aging/Elderly Services	1
Advocacy	1

[Help Starts Here](#)





2-1-1 Maine: Top 20 Call Categories

Oxford County

Reporting Period: April 2017

Total Number of Calls: 132

Report Date: 05/12/2017

Utilities Assistance	16
Mental Health Services	11
Health Care	8
Basic Needs - Food	8
Financial Assistance - Temporary Aid	8
Heating Assistance	8
Transportation	6
Financial Assistance - Rent	6
Housing/Shelter	5
Legal Services	5
Tax Services	5
Government Agency - DHHS	5
Advocacy	4
Health Insurance	4
Dental Care	4
Family Support Services	4
Consumer Assistance Services	4
Public Health	3
Municipal Services	3
Animal Services	3
Veterans' Services	3
Law Enforcement Services	2



2-1-1 Maine: Top 20 Call Categories


[Penobscot County](#)

Reporting Period: April 2017

Total Number of Calls: 241

Report Date: 05/12/2017

Mental Health Services	23
Utilities Assistance	23
Housing/Shelter	15
Substance Abuse Services	15
Basic Needs - Food	15
Health Care	15
Heating Assistance	14
Consumer Assistance Services	12
Health Insurance	11
Judicial Services	9
Legal Services	9
Transportation	8
Government Agency - DHHS	8
Financial Assistance - Rent	7
Financial Assistance - Temporary Aid	6
Dental Care	6
Public Safety	5
Advocacy	5
Tax Services	5
Courts	4

	<p>2-1-1 Maine: Top 20 Call Categories  Piscataquis County  Reporting Period: April 2017  Total Number of Calls: 20</p>
<p>Report Date: 05/12/2017</p>	

Utilities Assistance	6
Heating Assistance	2
Housing/Shelter	2
Basic Needs - Food	2
Government Agency - HUD	2
Mental Health Services	1
Financial Assistance - Temporary Aid	1
United Way of Eastern Maine	1
Financial Assistance - Transportation	1
Legal Services	1
Animal Services	1
Transportation	1
Consumer Assistance Services	1
Employment	1
Donations	1
Judicial Services	1



2-1-1 Maine: Top 20 Call Categories

Sagadahoc County

Reporting Period: April 2017

Total Number of Calls: 75

Report Date: 05/12/2017

Utilities Assistance	11
Heating Assistance	10
Legal Services	7
Housing/Shelter	6
Mental Health Services	6
Tax Services	6
Financial Assistance - Temporary Aid	4
Aging/Elderly Services	4
Family Support Services	4
Advocacy	4
Health Care	4
Consumer Assistance Services	3
Financial Assistance - Rent	2
Home Health Care	2
Transportation	2
Substance Abuse Services	2
Health Insurance	2
Developmental Disabilities	2
Law Enforcement Services	2
Government Agency - DHHS	2
Disability Information	1



2-1-1 Maine: Top 20 Call Categories

Somerset County

Reporting Period: April 2017

Total Number of Calls: 96

Report Date: 05/12/2017

Utilities Assistance	10
Basic Needs - Food	9
Substance Abuse Services	8
Mental Health Services	6
Heating Assistance	6
Health Care	5
Municipal Services	4
Dental Care	4
Transportation	3
Animal Services	3
Tax Services	3
Financial Assistance - Temporary Aid	3
Financial Assistance - Rent	2
Library	2
Legal Services	2
Family Support Services	2
Financial Assistance - Home Maintenance	2
Homeless Services	2
Education/Training	2
Income Support - Unemployment	2
Volunteering	2
Government Agency - DHHS	2
Home Health Care	2

[Help Starts Here](#)



2-1-1 Maine: Top 20 Call Categories

Waldo County

Reporting Period: April 2017

Total Number of Calls: 42

Report Date: 05/12/2017

Utilities Assistance	8
Heating Assistance	5
Mental Health Services	4
Substance Abuse Services	3
Income Support - SSI/SSDI	3
Municipal Services	3
Aging/Elderly Services	3
Housing/Shelter	2
Legal Services	2
Law Enforcement Services	2
Health Care	2
Judicial Services	1
Consumer Assistance Services	1
Financial Assistance - Rent	1
Public Safety	1
Financial Assistance - Eyeglasses	1
Developmental Disabilities	1
Financial Assistance - Home Maintenance	1
Employment	1
Government Agency - DHHS	1
Home Maintenance	1
Family Support Services	1
Sexual Assault Services	1



2-1-1 Maine: Top 20 Call Categories

Washington County

Reporting Period: April 2017

Total Number of Calls: 53

Report Date: 05/12/2017

Utilities Assistance	7
Basic Needs - Food	7
Health Care	6
Tax Services	5
Transportation	4
Housing/Shelter	3
Heating Assistance	3
Financial Assistance - Home Maintenance	3
Assistive Technology/Equipment	3
Financial Assistance - Temporary Aid	3
Government Agency - DHHS	2
Substance Abuse Services	2
Domestic Violence Services	2
Consumer Assistance Services	1
Judicial Services	1
Employment	1
Courts	1
Mental Health Services	1
Dental Care	1
Financial Assistance - Rent	1
Financial Assistance - Eyeglasses	1
In-Home Assistance	1
Developmental Disabilities	1



2-1-1 Maine: Top 20 Call Categories

York County

Reporting Period: April 2017

Total Number of Calls: 309

Report Date: 05/12/2017

Utilities Assistance	44
Housing/Shelter	28
Mental Health Services	25
Health Care	23
Substance Abuse Services	19
Heating Assistance	19
Legal Services	17
Financial Assistance - Rent	15
Consumer Assistance Services	14
Basic Needs - Food	13
Financial Assistance - Temporary Aid	13
Health Insurance	11
Tax Services	10
Homeless Services	10
Government Agency - DHHS	9
Transportation	8
Developmental Disabilities	7
Advocacy	6
Adult Protective Services	6
Financial Assistance - Prescription Assistance	5