



2-1-1 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: June 2017

Total Number of Calls: 256

Report Date: 07/06/2017

Utilities Assistance	31
Health Care	31
Mental Health Services	18
Substance Abuse Services	18
Housing/Shelter	16
Legal Services	13
Transportation	10
Government Agency - DHHS	10
Financial Assistance - Temporary Aid	9
Health Insurance	7
Basic Needs - Food	7
Financial Assistance - Rent	7
Income Support - SSI/SSDI	6
Domestic Violence Services	6
Veterans' Services	6
Heating Assistance	5
Education/Training	5
Public Safety	5
Dental Care	5
Tax Services	4



2-1-1 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: June 2017

Total Number of Calls: 88

Report Date: 07/06/2017

Basic Needs - Food	11
Housing/Shelter	6
Financial Assistance - Rent	6
Mental Health Services	6
Government Agency - DHHS	4
Transportation	4
Assistive Technology/Equipment	4
Domestic Violence Services	4
Utilities Assistance	4
Aging/Elderly Services	4
Salvation Army	4
Financial Assistance - Home Maintenance	4
Courts	3
Health Care	3
Advocacy	3
Education/Training	3
Family Support Services	3
Financial Assistance - Temporary Aid	3
Public Safety	2
Substance Abuse Services	2
HIV/AIDS	2
Consumer Assistance Services	2
Legal Services	2



2-1-1 Maine: Top 20 Call Categories

Cumberland County

Reporting Period: June 2017

Total Number of Calls: 749

Report Date: 07/06/2017

Mental Health Services	79
Utilities Assistance	60
Basic Needs - Food	60
Health Care	57
Housing/Shelter	56
Substance Abuse Services	36
Transportation	30
Legal Services	25
Heating Assistance	22
Law Enforcement Services	21
Government Agency - DHHS	21
Consumer Assistance Services	21
Financial Assistance - Rent	18
Advocacy	18
Family Support Services	17
Financial Assistance - Temporary Aid	17
Dental Care	17
Public Safety	16
Income Support - SSI/SSDI	16
Health Insurance	15



2-1-1 Maine: Top 20 Call Categories

Franklin County


Reporting Period: June 2017

Total Number of Calls: 36

Report Date: 07/06/2017

Utilities Assistance	8
Housing/Shelter	6
Mental Health Services	4
Basic Needs - Food	3
Legal Services	2
Aging/Elderly Services	2
Health Care	2
Government Agency - DHHS	2
Financial Assistance - Home Maintenance	1
Public Safety	1
Education/Training	1
Financial Assistance - Rent	1
Transportation	1
Government Agency - Attorney General	1
Domestic Violence Services	1
Consumer Assistance Services	1
Public Health	1
Courts	1
Substance Abuse Services	1
Health Insurance	1
Financial Assistance - Eyeglasses	1
Homeless Services	1
Dental Care	1

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	<p>2-1-1 Maine: Top 20 Call Categories Hancock County Reporting Period: June 2017 Total Number of Calls: 63</p>
<p>Report Date: 07/06/2017</p>	

Housing/Shelter	8
Utilities Assistance	8
Mental Health Services	5
Heating Assistance	4
Health Care	4
Municipal Services	3
Substance Abuse Services	3
Aging/Elderly Services	3
Public Health	3
Law Enforcement Services	2
Basic Needs - Food	2
Consumer Assistance Services	2
Domestic Violence Services	2
Income Support - SSI/SSDI	2
Employment	2
Mediation Services	2
Environmental Services	2
Dental Care	2
Assistive Technology/Equipment	2
Government Agency - DHHS	2
Personal Debt/Money Management	1

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2-1-1 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: June 2017

Total Number of Calls: 308

Report Date: 07/06/2017

Utilities Assistance	31
Housing/Shelter	26
Mental Health Services	26
Basic Needs - Food	22
Health Care	21
Law Enforcement Services	15
Consumer Assistance Services	14
Government Agency - DHHS	13
Income Support - SSI/SSDI	12
Transportation	11
Legal Services	9
Financial Assistance - Rent	9
Substance Abuse Services	8
Financial Assistance - Temporary Aid	8
Dental Care	8
Health Insurance	8
Homeless Services	7
Aging/Elderly Services	6
Heating Assistance	6
Developmental Disabilities	6
Municipal Services	6
Government Agency - BMV	6
Government Agency - Attorney General	5



2-1-1 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: June 2017

Total Number of Calls: 47

Report Date: 07/06/2017

Housing/Shelter	6
Dental Care	5
Government Agency - DHHS	4
Financial Assistance - Rent	4
Health Care	3
Utilities Assistance	3
Adult Protective Services	3
Family Support Services	3
Law Enforcement Services	2
Legal Services	2
Consumer Assistance Services	2
Aging/Elderly Services	2
Basic Needs - Food	2
Salvation Army	1
Basic Needs - Household Items (Non-food)	1
Income Support - SSI/SSDI	1
Financial Assistance - Prescription Assistance	1
Mental Health Services	1
Veterans' Services	1
Transportation	1
DHHS SNAP Questions	1
In-Home Assistance	1
Domestic Violence Services	1



2-1-1 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: June 2017

Total Number of Calls: 58

Report Date: 07/06/2017

Housing/Shelter	10
Utilities Assistance	8
Mental Health Services	5
Health Care	4
Aging/Elderly Services	3
Law Enforcement Services	3
Basic Needs - Food	3
Public Safety	2
Basic Needs - Household Items (Non-food)	2
Consumer Assistance Services	2
Income Support - SSI/SSDI	2
Financial Assistance - Home Maintenance	2
Legal Services	2
Financial Assistance - Vehicle Expenses	2
Substance Abuse Services	2
Assistive Technology/Equipment	2
United States Postal Service	2
Financial Assistance - Rent	1
Dental Care	1
Municipal Services	1
Domestic Violence Services	1
Tax Services	1
Environmental Services	1



2-1-1 Maine: Top 20 Call Categories

Oxford County

Reporting Period: June 2017

Total Number of Calls: 100

Report Date: 07/06/2017

Utilities Assistance	15
Health Care	12
Basic Needs - Food	12
Legal Services	9
Consumer Assistance Services	6
Government Agency - DHHS	5
Transportation	5
Dental Care	4
Mental Health Services	4
Housing/Shelter	4
Financial Assistance - Home Maintenance	4
Aging/Elderly Services	3
Financial Assistance - Temporary Aid	3
Financial Assistance - Rent	3
Disease Information	2
Parenting Education/Support	2
Municipal Services	2
Family Support Services	2
Support Group Information	2
Income Support - SSI/SSDI	2
Heating Assistance	2
Financial Assistance - Health Care	1



2-1-1 Maine: Top 20 Call Categories

Penobscot County

Reporting Period: June 2017

Total Number of Calls: 249

Report Date: 07/06/2017

Mental Health Services	30
Basic Needs - Food	22
Housing/Shelter	21
Health Care	20
Legal Services	18
Utilities Assistance	17
Substance Abuse Services	14
Consumer Assistance Services	14
Public Safety	10
Financial Assistance - Temporary Aid	8
Government Agency - DHHS	8
Law Enforcement Services	7
Heating Assistance	6
Income Support - SSI/SSDI	6
Transportation	6
Assistive Technology/Equipment	6
In-Home Assistance	4
Basic Needs - Clothing	4
Family Support Services	4
Health Insurance	4
Municipal Services	3



2-1-1 Maine: Top 20 Call Categories

[Piscataquis County](#)

Reporting Period: June 2017

Total Number of Calls: 14

Report Date: 07/06/2017

Utilities Assistance	4
Law Enforcement Services	2
Financial Assistance - Prescription Assistance	1
Family Support Services	1
Government Agency - BMV	1
Heating Assistance	1
Domestic Violence Services	1
Financial Assistance - Eyeglasses	1
Animal Services	1
Financial Assistance - Home Maintenance	1

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2-1-1 Maine: Top 20 Call Categories

Sagadahoc County

Reporting Period: June 2017

Total Number of Calls: 58

Report Date: 07/06/2017

Utilities Assistance	8
Financial Assistance - Temporary Aid	7
Basic Needs - Food	6
Legal Services	5
Health Care	4
Developmental Disabilities	4
Aging/Elderly Services	4
Transportation	3
Financial Assistance - Rent	3
Government Agency - DHHS	3
Employment	2
Income Support - SSI/SSDI	2
Housing/Shelter	2
Consumer Assistance Services	2
Mental Health Services	2
Child Care	2
Substance Abuse Services	2
Financial Assistance - Vehicle Expenses	1
Municipal Services	1
Domestic Violence Services	1
Government Agency - OLR	1
Public Health	1
Financial Assistance - Home Maintenance	1



2-1-1 Maine: Top 20 Call Categories

Somerset County

Reporting Period: June 2017

Total Number of Calls: 104

Report Date: 07/06/2017

Utilities Assistance	15
Housing/Shelter	11
Health Care	9
Mental Health Services	8
Substance Abuse Services	8
Homeless Services	6
Domestic Violence Services	4
Municipal Services	4
Financial Assistance - Temporary Aid	4
Basic Needs - Food	3
Dental Care	3
Financial Assistance - Home Maintenance	3
Consumer Assistance Services	3
Legal Services	3
Financial Assistance - Rent	2
Heating Assistance	2
Basic Needs - Clothing	2
Health Insurance	2
Government Agency - DHHS	2
Employment	2
Public Safety	2
Financial Assistance - Vehicle Expenses	2
Transportation	2



2-1-1 Maine: Top 20 Call Categories

Waldo County

Reporting Period: June 2017

Total Number of Calls: 58

Report Date: 07/06/2017

Utilities Assistance	8
Housing/Shelter	5
Legal Services	4
Basic Needs - Food	4
Law Enforcement Services	3
Municipal Services	3
Public Safety	3
Government Agency - DHHS	2
Home Health Care	2
Developmental Disabilities	2
Elected Officials	2
Judicial Services	2
Health Care	2
Transportation	2
Aging/Elderly Services	1
Animal Services	1
Parenting Education/Support	1
Financial Assistance - Home Maintenance	1
Consumer Assistance Services	1
Financial Assistance - Rent	1
Mental Health Services	1
Financial Assistance - Vehicle Expenses	1
Donations	1



2-1-1 Maine: Top 20 Call Categories

Washington County

Reporting Period: June 2017

Total Number of Calls: 44

Report Date: 07/06/2017

Utilities Assistance	7
Legal Services	6
Housing/Shelter	4
Government Agency - DHHS	4
Financial Assistance - Temporary Aid	3
Advocacy	3
Consumer Assistance Services	2
Corrections	2
Substance Abuse Services	2
Family Support Services	2
Transportation	2
Financial Assistance - Home Maintenance	2
Health Insurance	2
Animal Services	1
Adult Protective Services	1
Financial Assistance - Vehicle Expenses	1
Elected Officials	1
Health Care	1
Heating Assistance	1
Mental Health Services	1
Home Maintenance	1
Tax Services	1
Developmental Disabilities	1



2-1-1 Maine: Top 20 Call Categories

York County

Reporting Period: June 2017

Total Number of Calls: 321

Report Date: 07/06/2017

Mental Health Services	43
Utilities Assistance	28
Housing/Shelter	27
Substance Abuse Services	24
Basic Needs - Food	21
Legal Services	18
Health Care	18
Heating Assistance	11
Developmental Disabilities	11
Consumer Assistance Services	11
Financial Assistance - Rent	10
Transportation	9
Advocacy	7
Home Maintenance	7
Health Insurance	7
Medical Equipment	6
Domestic Violence Services	6
Family Support Services	6
Municipal Services	6
Financial Assistance - Temporary Aid	6
Government Agency - DHHS	5