



2-1-1 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: August 2017

Total Number of Calls: 289

Report Date: 09/08/2017

Utilities Assistance	42
Housing/Shelter	38
Basic Needs - Food	37
Health Care	27
Mental Health Services	22
Heating Assistance	19
Transportation	15
Substance Abuse Services	14
Consumer Assistance Services	9
Law Enforcement Services	8
Financial Assistance - Temporary Aid	8
Financial Assistance - Home Maintenance	7
Legal Services	7
Financial Assistance - Rent	7
Family Support Services	6
Dental Care	6
Salvation Army	6
Financial Assistance - Security Deposit	6
Aging/Elderly Services	6
Veterans' Services	6



2-1-1 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: August 2017

Total Number of Calls: 75

Report Date: 09/08/2017

Substance Abuse Services	9
Basic Needs - Food	9
Financial Assistance - Temporary Aid	6
Furniture	6
Housing/Shelter	5
Utilities Assistance	5
Mental Health Services	5
Consumer Assistance Services	4
Financial Assistance - Home Maintenance	4
Salvation Army	3
Income Support - SSI/SSDI	3
Financial Assistance - Rent	3
Public Safety	3
Aging/Elderly Services	3
Transportation	3
Volunteering	3
Heating Assistance	3
Health Care	3
Financial Assistance - Vehicle Expenses	2
Basic Needs - Clothing	2



2-1-1 Maine: Top 20 Call Categories

Cumberland County

Reporting Period: August 2017

Total Number of Calls: 796

Report Date: 09/08/2017

Mental Health Services	109
Basic Needs - Food	69
Health Care	68
Housing/Shelter	64
Substance Abuse Services	59
Utilities Assistance	53
Legal Services	34
Law Enforcement Services	30
Heating Assistance	29
Government Agency - DHHS	29
Financial Assistance - Rent	26
Salvation Army	25
Consumer Assistance Services	25
Dental Care	20
Transportation	20
Family Support Services	17
Basic Needs - Clothing	16
Income Support - SSI/SSDI	15
Domestic Violence Services	14
Homeless Services	14



2-1-1 Maine: Top 20 Call Categories

Franklin County

Reporting Period: August 2017

Total Number of Calls: 42

Report Date: 09/08/2017

Utilities Assistance	9
Legal Services	3
Housing/Shelter	3
Basic Needs - Clothing	3
Municipal Services	3
Consumer Assistance Services	3
Heating Assistance	3
Health Care	3
Transportation	2
Salvation Army	2
Mental Health Services	2
Financial Assistance - Security Deposit	2
Substance Abuse Services	2
Aging/Elderly Services	2
Homeless Services	2
Developmental Disabilities	1
Government Agency - DHHS	1
Family Support Services	1
Child Abuse/Neglect	1
Financial Assistance - Health Care	1



2-1-1 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: August 2017

Total Number of Calls: 66

Report Date: 09/08/2017

Housing/Shelter	7
Substance Abuse Services	7
Legal Services	6
In-Home Assistance	6
Government Agency - DHHS	6
Health Care	5
Mental Health Services	4
Heating Assistance	4
Financial Assistance - Home Maintenance	3
Family Support Services	3
Developmental Disabilities	3
Vocational Rehabilitation	3
Advocacy	3
Consumer Assistance Services	2
Transportation	2
Gambling	2
Basic Needs - Food	2
Utilities Assistance	2
Financial Assistance - Security Deposit	2
Health Insurance	2



2-1-1 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: August 2017

Total Number of Calls: 303

Report Date: 09/08/2017

Housing/Shelter	30
Mental Health Services	27
Utilities Assistance	27
Health Care	21
Substance Abuse Services	16
Financial Assistance - Rent	15
Basic Needs - Food	14
Income Support - SSI/SSDI	12
Salvation Army	12
Consumer Assistance Services	12
Legal Services	11
Homeless Services	10
Developmental Disabilities	8
Dental Care	8
Transportation	8
Family Support Services	8
Judicial Services	7
Basic Needs - Clothing	7
Government Agency - DHHS	6
Adult Protective Services	6



2-1-1 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: August 2017

Total Number of Calls: 51

Report Date: 09/08/2017

Utilities Assistance	9
Legal Services	9
Housing/Shelter	6
Substance Abuse Services	5
Basic Needs - Food	5
Advocacy	5
Mental Health Services	4
Judicial Services	2
Home Maintenance	2
Municipal Services	2
Financial Assistance - Temporary Aid	2
Animal Services	2
Veterans' Services	2
Family Support Services	2
Law Enforcement Services	2
Health Care	2
Public Safety	2
Consumer Assistance Services	2
Heating Assistance	2
Child Care	1



2-1-1 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: August 2017

Total Number of Calls: 55

Report Date: 09/08/2017

Utilities Assistance	8
Health Care	6
Heating Assistance	5
Health Insurance	5
Substance Abuse Services	4
Transportation	4
Judicial Services	3
Developmental Disabilities	3
Legal Services	3
Consumer Assistance Services	3
Basic Needs - Food	3
Financial Assistance - Home Maintenance	3
Aging/Elderly Services	3
Home Maintenance	3
Mental Health Services	2
Dental Care	2
Salvation Army	2
Housing/Shelter	2
Financial Assistance - Temporary Aid	2
In-Home Assistance	2



2-1-1 Maine: Top 20 Call Categories

Oxford County

Reporting Period: August 2017

Total Number of Calls: 115

Report Date: 09/08/2017

Utilities Assistance	21
Housing/Shelter	10
Heating Assistance	9
Transportation	9
Legal Services	8
Mental Health Services	8
Health Care	7
Substance Abuse Services	5
Animal Services	5
Basic Needs - Food	5
Salvation Army	4
Dental Care	4
Financial Assistance - Temporary Aid	3
Financial Assistance - Rent	3
Law Enforcement Services	3
Child Abuse/Neglect	3
Health Insurance	3
Government Agency - BMV	3
Aging/Elderly Services	3
Basic Needs - Clothing	2



2-1-1 Maine: Top 20 Call Categories

Penobscot County

Reporting Period: August 2017

Total Number of Calls: 239

Report Date: 09/08/2017

Mental Health Services	26
Basic Needs - Food	23
Housing/Shelter	22
Health Care	20
Substance Abuse Services	17
Utilities Assistance	15
Heating Assistance	12
Legal Services	12
Consumer Assistance Services	10
Transportation	10
Health Insurance	9
Public Safety	7
Basic Needs - Clothing	7
Domestic Violence Services	6
Income Support - SSI/SSDI	6
Family Support Services	6
Animal Services	6
School Supplies/Materials	5
Financial Assistance - Vehicle Expenses	5
Government Agency - DHHS	5



2-1-1 Maine: Top 20 Call Categories

Piscataquis County

Reporting Period: August 2017

Total Number of Calls: 20

Report Date: 09/08/2017

Utilities Assistance	5
Health Care	3
Basic Needs - Food	3
Substance Abuse Services	2
Salvation Army	2
Heating Assistance	2
Mental Health Services	2
Financial Assistance - Home Maintenance	1
Support Group Information	1
Home Maintenance	1
Financial Assistance - Temporary Aid	1
Tax Services	1
Public Health	1
Veterans' Services	1



2-1-1 Maine: Top 20 Call Categories

[Sagadahoc County](#)

Reporting Period: August 2017

Total Number of Calls: 86

Report Date: 09/08/2017

Utilities Assistance	13
Housing/Shelter	9
Mental Health Services	9
Basic Needs - Food	9
Heating Assistance	9
Financial Assistance - Temporary Aid	8
Transportation	7
Salvation Army	5
Government Agency - DHHS	5
Consumer Assistance Services	4
Family Support Services	3
Health Care	3
Law Enforcement Services	2
Homeless Services	2
Government Agency - OLR	2
Financial Assistance - Rent	2
Courts	2
Basic Needs - Household Items (Non-food)	2
Personal Debt/Money Management	2
Financial Assistance - Transportation	2



2-1-1 Maine: Top 20 Call Categories

Somerset County

Reporting Period: August 2017

Total Number of Calls: 109

Report Date: 09/08/2017

Utilities Assistance	21
Heating Assistance	10
Financial Assistance - Home Maintenance	8
Basic Needs - Food	7
Legal Services	5
Dental Care	5
Municipal Services	5
Health Care	5
Financial Assistance - Rent	5
Housing/Shelter	4
Consumer Assistance Services	4
Domestic Violence Services	4
Aging/Elderly Services	4
Salvation Army	3
Family Support Services	3
Government Agency - OLR	3
Home Maintenance	3
Government Agency - BMV	3
Public Safety	2
Mental Health Services	2



2-1-1 Maine: Top 20 Call Categories

Waldo County

Reporting Period: August 2017

Total Number of Calls: 60

Report Date: 09/08/2017

Basic Needs - Food	13
Mental Health Services	7
Health Care	7
Legal Services	5
Financial Assistance - Rent	5
Housing/Shelter	4
Heating Assistance	4
Health Insurance	4
Income Support - SSI/SSDI	3
Utilities Assistance	3
Financial Assistance - Home Maintenance	2
Child Abuse/Neglect	2
Substance Abuse Services	2
Public Safety	2
Dental Care	1
Mediation Services	1
Judicial Services	1
Basic Needs - Clothing	1
Government Agency - DHHS	1
Advocacy	1



2-1-1 Maine: Top 20 Call Categories

Washington County

Reporting Period: August 2017

Total Number of Calls: 31

Report Date: 09/08/2017

Basic Needs - Food	5
Utilities Assistance	4
Mental Health Services	3
Substance Abuse Services	3
Government Agency - DHHS	3
Heating Assistance	3
Financial Assistance - Transportation	2
Health Care	2
Public Health	1
Personal Debt/Money Management	1
Government Agency - Attorney General	1
Disability Information	1
Parenting Education/Support	1
Disease Information	1
Poison Control	1
Basic Needs - Clothing	1
Salvation Army	1
Law Enforcement Services	1
Government Agency - BMV	1
Legal Services	1



2-1-1 Maine: Top 20 Call Categories

York County

Reporting Period: August 2017

Total Number of Calls: 309

Report Date: 09/08/2017

Housing/Shelter	64
Utilities Assistance	49
Legal Services	32
Mental Health Services	30
Health Care	25
Substance Abuse Services	22
Basic Needs - Food	18
Salvation Army	16
Transportation	16
Homeless Services	12
Heating Assistance	10
Health Insurance	10
Financial Assistance - Rent	9
Consumer Assistance Services	9
Developmental Disabilities	8
Government Agency - DHHS	7
Law Enforcement Services	7
Domestic Violence Services	7
Aging/Elderly Services	6
Financial Assistance - Temporary Aid	6