



211 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: October 2017

Total Number of Calls: 291

Report Date: 11/7/17

Utilities Assistance	32
Health Care	25
Mental Health Services	24
Basic Needs - Food	21
Dental Care	17
Substance Abuse Services	17
Legal Services	16
Housing/Shelter	16
Transportation	13
Heating Assistance	12
Financial Assistance - Temporary Aid	11
Wind Storm 2017	8
Income Support - SSI/SSDI	8
Government Agency - DHHS	8
Homeless Services	7
Advocacy	6
Aging/Elderly Services	6
Basic Needs - Household Items (Non-food)	5
Law Enforcement Services	5
Financial Assistance - Rent	5



211 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: October 2017

Total Number of Calls: 679

Report Date: 11/7/17

Basic Needs - Food	11
Housing/Shelter	7
Transportation	7
Heating Assistance	6
Financial Assistance - Temporary Aid	6
Aging/Elderly Services	5
Mental Health Services	5
Utilities Assistance	5
Health Insurance	3
Legal Services	3
Financial Assistance - Rent	3
Consumer Assistance Services	2
Thanksgiving Programs	2
Public Safety	2
Disease Information	2
Family Support Services	2
Health Care	2
Government Agency - DHHS	2
Furniture	2
Support Group Information	1



211 Maine: Top 20 Call Categories

[Cumberland County](#)

Reporting Period: October 2017

Total Number of Calls: 841

Report Date: 11/7/17

Mental Health Services	113
Heating Assistance	81
Housing/Shelter	73
Health Care	54
Utilities Assistance	51
Substance Abuse Services	39
Basic Needs - Food	39
Consumer Assistance Services	31
Transportation	27
Wind Storm 2017	26
Municipal Services	23
Legal Services	23
Financial Assistance - Rent	22
Dental Care	21
Aging/Elderly Services	20
Government Agency - DHHS	20
Financial Assistance - Temporary Aid	16
Health Insurance	15
Developmental Disabilities	14
General Information Call	13



211 Maine: Top 20 Call Categories

[Franklin County](#)

Reporting Period: October 2017

Total Number of Calls: 46

Report Date: 11/7/17

Heating Assistance	7
Utilities Assistance	5
Housing/Shelter	4
Municipal Services	4
Transportation	4
Legal Services	3
Homeless Services	3
Mental Health Services	3
Financial Assistance - Home Maintenance	3
Consumer Assistance Services	3
Family Support Services	2
Public Health	2
Courts	2
Respite	2
Home Health Care	2
Substance Abuse Services	1
Fire/Ambulance Services (Non-emergency)	1
Assistive Technology/Equipment	1
Public Safety	1
Christmas Programs	1



211 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: October 2017

Total Number of Calls: 54

Report Date: 11/7/17

Heating Assistance	9
Housing/Shelter	5
Family Support Services	4
Basic Needs - Food	4
Consumer Assistance Services	4
Health Care	4
Mental Health Services	3
Substance Abuse Services	3
Utilities Assistance	3
Financial Assistance - Temporary Aid	3
Wind Storm 2017	2
Developmental Disabilities	2
Transportation	2
Legal Services	2
General Information Call	2
Income Support - SSI/SSDI	2
Aging/Elderly Services	2
Government Agency - DHHS	1
Domestic Violence Services	1
Public Safety	1



211 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: October 2017

Total Number of Calls: 279

Report Date: 11/7/17

Utilities Assistance	22
Health Care	18
Housing/Shelter	17
Mental Health Services	17
Heating Assistance	16
Basic Needs - Food	12
Wind Storm 2017	11
Aging/Elderly Services	11
Income Support - SSI/SSDI	10
Government Agency - DHHS	9
Transportation	9
Financial Assistance - Rent	9
Substance Abuse Services	8
Consumer Assistance Services	8
Legal Services	7
Financial Assistance - Temporary Aid	7
Christmas Programs	7
Health Insurance	7
Advocacy	6
Education/Training	6



211 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: October 2017

Total Number of Calls: 74

Report Date: 11/7/17

Transportation	8
Heating Assistance	8
Utilities Assistance	7
Health Care	6
Mental Health Services	5
Law Enforcement Services	3
Consumer Assistance Services	3
Aging/Elderly Services	3
Housing/Shelter	3
Basic Needs - Food	2
Courts	2
Wind Storm 2017	2
Financial Assistance - Prescription Assistance	2
Health Insurance	2
Financial Assistance - Rent	2
Income Support - SSI/SSDI	2
Government Agency - BMV	2
Government Agency - DHHS	2
Legal Services	2
Substance Abuse Services	1



211 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: October 2017

Total Number of Calls: 70

Report Date: 11/7/17

Heating Assistance	14
Utilities Assistance	9
Income Support - SSI/SSDI	6
Mental Health Services	5
Family Support Services	4
Transportation	4
Basic Needs - Food	3
Housing/Shelter	3
Aging/Elderly Services	3
Financial Assistance - Rent	3
Health Care	3
Education/Training	2
Dental Care	2
Legal Services	2
Financial Assistance - Temporary Aid	2
Developmental Disabilities	2
Retirement Programs/Services	1
Municipal Services	1
Mediation Services	1
Adult Protective Services	1



211 Maine: Top 20 Call Categories

[Oxford County](#)

Reporting Period: October 2017

Total Number of Calls: 88

Report Date: 11/7/17

Housing/Shelter	11
Mental Health Services	8
Basic Needs - Food	8
Substance Abuse Services	6
Utilities Assistance	6
Heating Assistance	6
Transportation	4
Aging/Elderly Services	4
Consumer Assistance Services	4
Legal Services	4
Financial Assistance - Home Maintenance	3
Health Care	3
Law Enforcement Services	3
Municipal Services	3
Government Agency - DHHS	3
Financial Assistance - Temporary Aid	2
Financial Assistance - Rent	2
Child Abuse/Neglect	2
Home Maintenance	2
Domestic Violence Services	1



211 Maine: Top 20 Call Categories

[Penobscot County](#)

Reporting Period: October 2017

Total Number of Calls: 272

Report Date: 11/7/17

Heating Assistance	30
Wind Storm 2017	22
Mental Health Services	19
Housing/Shelter	18
Basic Needs - Food	18
Utilities Assistance	14
Financial Assistance - Rent	11
Legal Services	11
Substance Abuse Services	10
Health Care	9
Financial Assistance - Temporary Aid	8
Law Enforcement Services	7
Transportation	7
Family Support Services	6
Financial Assistance - Vehicle Expenses	6
Public Safety	6
Government Agency - DHHS	6
Aging/Elderly Services	5
Homeless Services	5
Adult Protective Services	5

[Help Starts Here](#)



211 Maine: Top 20 Call Categories

[Piscataquis County](#)

Reporting Period: October 2017

Total Number of Calls: 27

Report Date: 11/7/17

Utilities Assistance	6
Basic Needs - Food	4
Heating Assistance	3
Wind Storm 2017	3
Health Care	3
Aging/Elderly Services	3
Personal Debt/Money Management	2
Municipal Services	2
Health Insurance	2
Financial Assistance - Education	1
General Information Call	1
Fire/Ambulance Services (Non-emergency)	1
Domestic Violence Services	1
Legal Services	1
Environmental Services	1
Financial Assistance - Vehicle Expenses	1
Home Maintenance	1



211 Maine: Top 20 Call Categories

[Sagadahoc County](#)

Reporting Period: October 2017

Total Number of Calls: 80

Report Date: 11/7/17

Utilities Assistance	14
Wind Storm 2017	7
Housing/Shelter	7
Legal Services	6
Substance Abuse Services	5
Heating Assistance	5
Financial Assistance - Temporary Aid	5
Mental Health Services	5
Basic Needs - Food	4
Transportation	3
Aging/Elderly Services	3
Health Care	3
Municipal Services	2
Child Abuse/Neglect	2
Family Support Services	2
Advocacy	2
Medical Equipment	1
Tax Services	1
Parenting Education/Support	1
Financial Assistance - Rent	1



211 Maine: Top 20 Call Categories


[Somerset County](#)

Reporting Period: October 2017

Total Number of Calls: 124

Report Date: 11/7/17

Utilities Assistance	15
Heating Assistance	15
Health Care	9
Financial Assistance - Temporary Aid	8
Basic Needs - Food	8
Housing/Shelter	7
Financial Assistance - Home Maintenance	6
Consumer Assistance Services	5
Public Safety	5
Transportation	5
Aging/Elderly Services	5
Home Maintenance	4
Mental Health Services	4
Government Agency - DHHS	4
Developmental Disabilities	4
Financial Assistance - Rent	3
Law Enforcement Services	3
Income Support - SSI/SSDI	3
Recreational Programs	3
Municipal Services	2

	<p>211 Maine: Top 20 Call Categories</p> <p>Waldo County</p> <p>Reporting Period: October 2017</p> <p>Total Number of Calls: 27</p>
<p>Report Date: 11/7/17</p>	

Heating Assistance	3
Utilities Assistance	3
Housing/Shelter	3
Wind Storm 2017	3
Aging/Elderly Services	2
Government Agency - DHHS	2
Recreational Programs	2
Basic Needs - Food	2
Financial Assistance - Home Maintenance	2
Tax Services	1
Environmental Services	1
Judicial Services	1
Animal Services	1
Disability Information	1
Substance Abuse Services	1
Financial Assistance - Security Deposit	1
Transportation	1
Financial Assistance - Temporary Aid	1
Advocacy	1
Government Agency - Attorney General	1



211 Maine: Top 20 Call Categories

[Washington County](#)

Reporting Period: October 2017

Total Number of Calls: 38

Report Date: 11/7/17

Health Care	7
Heating Assistance	5
Mental Health Services	4
Government Agency - DHHS	4
Utilities Assistance	3
Family Support Services	3
School Supplies/Materials	2
Law Enforcement Services	2
Legal Services	2
Financial Assistance - Temporary Aid	2
Substance Abuse Services	2
Basic Needs - Food	2
Housing/Shelter	2
Aging/Elderly Services	2
211 Maine Information	1
Consumer Assistance Services	1
Medical Equipment	1
Government Agency - DOL	1
Transportation	1
Child Abuse/Neglect	1

[Help Starts Here](#)



211 Maine: Top 20 Call Categories

[York County](#)

Reporting Period: October 2017

Total Number of Calls: 335

Report Date: 11/7/17

Utilities Assistance	37
Housing/Shelter	30
Mental Health Services	27
Transportation	20
Heating Assistance	15
Homeless Services	15
Financial Assistance - Temporary Aid	14
Basic Needs - Food	14
Legal Services	13
Financial Assistance - Rent	13
Substance Abuse Services	13
Health Care	13
Government Agency - DHHS	10
Consumer Assistance Services	10
Wind Storm 2017	8
Aging/Elderly Services	8
Health Insurance	8
Municipal Services	7
Home Maintenance	7
Veterans' Services	7