



211 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: July 2018

Total Number of Calls: 277

Report Date: 08/14/2018

Mental Health Services	27
Housing/Shelter	26
Utilities Assistance	25
Basic Needs - Food	24
Health Care	22
Substance Abuse Services	19
Transportation	12
Legal Services	11
Law Enforcement Services	10
Financial Assistance - Temporary Aid	8
General Information Call	8
Domestic Violence Services	7
Public Safety	6
Courts	6
Basic Needs - Clothing	6
Heating Assistance	5
Veterans' Services	5
Financial Assistance - Rent	5
Financial Assistance - Security Deposit	5
Health Insurance	5
Mental Health Services	27
Housing/Shelter	26

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211 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: July 2018

Total Number of Calls: 81

Report Date: 08/14/2018

Basic Needs - Food	11
Transportation	9
Housing/Shelter	7
Utilities Assistance	7
Aging/Elderly Services	5
Substance Abuse Services	5
Mental Health Services	5
Financial Assistance - Temporary Aid	4
Domestic Violence Services	3
Health Insurance	3
Family Support Services	3
Employment	2
Dental Care	2
Furniture	2
Home Health Care	2
Disaster Services	2
Financial Assistance - Home Maintenance	2
Financial Assistance - Rent	2
General Information Call	2
Basic Needs - Clothing	1



211 Maine: Top 20 Call Categories

Cumberland County

Reporting Period: July 2018

Total Number of Calls: 647

Report Date: 08/14/2018

Housing/Shelter	74
Mental Health Services	64
Health Care	58
Basic Needs - Food	35
Substance Abuse Services	34
Legal Services	32
Utilities Assistance	29
Consumer Assistance Services	23
Transportation	22
General Information Call	20
Law Enforcement Services	19
Aging/Elderly Services	17
Heating Assistance	17
Financial Assistance - Temporary Aid	16
Financial Assistance - Rent	14
Municipal Services	12
Health Insurance	11
Public Safety	11
Domestic Violence Services	11
Dental Care	11

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211 Maine: Top 20 Call Categories

Franklin County

Reporting Period: July 2018

Total Number of Calls: 37

Report Date: 08/14/2018

General Information Call	4
Housing/Shelter	4
Transportation	4
Mental Health Services	3
Animal Services	2
Substance Abuse Services	2
Aging/Elderly Services	2
Basic Needs - Food	2
Financial Assistance - Rent	2
Family Support Services	1
Developmental Disabilities	1
Assisted Living/Nursing Homes	1
Financial Assistance - Eyeglasses	1
Eye Care	1
Utilities Assistance	1
Health Insurance	1
Advocacy	1
Income Support - SSI/SSDI	1
Financial Assistance - Transportation	1
Employment	1



211 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: July 2018

Total Number of Calls: 72

Report Date: 08/14/2018

Housing/Shelter	10
Substance Abuse Services	7
Health Care	6
Health Insurance	4
Aging/Elderly Services	4
Dental Care	4
Mental Health Services	4
Basic Needs - Food	3
Advocacy	3
Heating Assistance	3
Legal Services	2
Municipal Services	2
Consumer Assistance Services	2
Income Support - SSI/SSDI	2
Family Support Services	2
In-Home Assistance	2
Transportation	2
Support Group Information	1
Financial Assistance - Prescription Assistance	1
Basic Needs - Household Items (Non-food)	1



211 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: July 2018

Total Number of Calls: 263

Report Date: 08/14/2018

Mental Health Services	25
Housing/Shelter	24
Substance Abuse Services	18
Utilities Assistance	17
Health Care	14
Basic Needs - Food	12
Legal Services	11
Heating Assistance	10
General Information Call	10
Consumer Assistance Services	9
Income Support - SSI/SSDI	8
Domestic Violence Services	8
Financial Assistance - Temporary Aid	8
Aging/Elderly Services	7
Developmental Disabilities	6
Animal Services	6
Municipal Services	6
Financial Assistance - Rent	5
Dental Care	5
Health Insurance	5



211 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: July 2018

Total Number of Calls: 48

Report Date: 08/14/2018

Mental Health Services	8
Utilities Assistance	4
Transportation	4
Financial Assistance - Temporary Aid	4
Housing/Shelter	4
Peer Services	3
Education/Training	3
Substance Abuse Services	3
Home Health Care	3
Child Abuse/Neglect	2
Aging/Elderly Services	2
Municipal Services	2
Health Care	2
Law Enforcement Services	2
Heating Assistance	1
Public Safety	1
Parenting Education/Support	1
Health Insurance	1
Assisted Living/Nursing Homes	1
Financial Assistance - Prescription Assistance	1



211 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: July 2018

Total Number of Calls: 56

Report Date: 08/14/2018

Health Care	8
Substance Abuse Services	7
Transportation	7
Financial Assistance - Rent	6
Public Safety	4
Housing/Shelter	4
Basic Needs - Food	4
Financial Assistance - Temporary Aid	3
Consumer Assistance Services	3
Dental Care	3
Legal Services	3
Mental Health Services	3
Utilities Assistance	3
Family Support Services	2
In-Home Assistance	2
General Information Call	2
Rehabilitation Services	1
Heating Assistance	1
Financial Assistance - Home Maintenance	1
Health Insurance	1



211 Maine: Top 20 Call Categories

Oxford County

Reporting Period: July 2018

Total Number of Calls: 99

Report Date: 08/14/2018

Utilities Assistance	13
Legal Services	10
Law Enforcement Services	9
Transportation	7
Dental Care	6
Housing/Shelter	6
Heating Assistance	6
Basic Needs - Food	5
Health Care	5
Substance Abuse Services	4
General Information Call	3
Home Health Care	3
Aging/Elderly Services	2
Consumer Assistance Services	2
Disease Information	2
Financial Assistance - Rent	2
Personal Debt/Money Management	2
Financial Assistance - Temporary Aid	2
Volunteering	2
Sexual Assault Services	1

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211 Maine: Top 20 Call Categories

[Penobscot County](#)

Reporting Period: July 2018

Total Number of Calls: 214

Report Date: 08/14/2018

Housing/Shelter	26
Mental Health Services	20
Basic Needs - Food	17
Substance Abuse Services	14
General Information Call	13
Utilities Assistance	12
Consumer Assistance Services	11
Financial Assistance - Rent	10
Health Care	9
Legal Services	9
Family Support Services	8
Financial Assistance - Temporary Aid	7
Transportation	6
Income Support - SSI/SSDI	5
Animal Services	5
Aging/Elderly Services	5
Basic Needs - Clothing	4
Law Enforcement Services	4
Basic Needs - Household Items (Non-food)	4
Heating Assistance	4

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211 Maine: Top 20 Call Categories

[Piscataquis County](#)

Reporting Period: July 2018

Total Number of Calls: 12

Report Date: 08/14/2018

Family Support Services	1
Public Safety	1
Legal Services	1
Financial Assistance - Rent	1
Transportation	1
Financial Assistance - Temporary Aid	1
Judicial Services	1
General Information Call	1
Mental Health Services	1
Government Agency - BMV	1
Tax Services	1
Health Care	1
United States Postal Service	1
Health Insurance	1
Housing/Shelter	1



211 Maine: Top 20 Call Categories

[Sagadahoc County](#)

Reporting Period: July 2018

Total Number of Calls: 57

Report Date: 08/14/2018

Housing/Shelter	8
Mental Health Services	5
Family Support Services	4
Courts	4
Basic Needs - Food	3
Aging/Elderly Services	3
Legal Services	3
Heating Assistance	2
Developmental Disabilities	2
Judicial Services	2
Financial Assistance - Temporary Aid	2
General Information Call	2
Substance Abuse Services	2
Financial Assistance - Prescription Assistance	2
Transportation	2
Financial Assistance - Rent	2
Advocacy	2
Grief Support	1
Basic Needs - Clothing	1
Utilities Assistance	1



211 Maine: Top 20 Call Categories

[Somerset County](#)

Reporting Period: July 2018

Total Number of Calls: 85

Report Date: 08/14/2018

Utilities Assistance	13
Health Care	7
Substance Abuse Services	6
Mental Health Services	5
Basic Needs - Food	5
Financial Assistance - Temporary Aid	5
Dental Care	4
Aging/Elderly Services	4
Housing/Shelter	4
Medical Equipment	3
General Information Call	3
Furniture	2
Animal Services	2
Advocacy	2
Elected Officials	2
Family Support Services	2
In-Home Assistance	2
Assisted Living/Nursing Homes	1
Domestic Violence Services	1
School Supplies/Materials	1



211 Maine: Top 20 Call Categories

[Waldo County](#)

Reporting Period: July 2018

Total Number of Calls: 41

Report Date: 08/14/2018

Transportation	5
Substance Abuse Services	4
Mental Health Services	4
Housing/Shelter	4
Utilities Assistance	4
Financial Assistance - Temporary Aid	3
Legal Services	3
Health Care	2
Domestic Violence Services	2
General Information Call	2
Aging/Elderly Services	2
Elected Officials	1
Education/Training	1
Law Enforcement Services	1
Fire/Ambulance Services (Non-emergency)	1
Public Health	1
Child Abuse/Neglect	1
Financial Assistance - Home Maintenance	1
Dental Care	1
Animal Services	1



211 Maine: Top 20 Call Categories

[Washington County](#)

Reporting Period: July 2018

Total Number of Calls: 36

Report Date: 08/14/2018

Housing/Shelter	5
Substance Abuse Services	4
Legal Services	3
Mental Health Services	3
Transportation	3
Dental Care	2
General Information Call	2
Heating Assistance	2
Family Support Services	2
Aging/Elderly Services	2
Government Agency - BMV	2
Child Care	1
Basic Needs - Food	1
Utilities Assistance	1
Developmental Disabilities	1
Municipal Services	1
Domestic Violence Services	1
Animal Services	1
In-Home Assistance	1
Health Care	1



211 Maine: Top 20 Call Categories

[York County](#)

Reporting Period: July 2018

Total Number of Calls: 280

Report Date: 08/14/2018

Substance Abuse Services	28
Housing/Shelter	26
Legal Services	19
Utilities Assistance	17
Transportation	15
Mental Health Services	14
Law Enforcement Services	13
Health Care	12
Health Insurance	11
Financial Assistance - Temporary Aid	10
Consumer Assistance Services	9
In-Home Assistance	8
Heating Assistance	8
Aging/Elderly Services	7
Courts	7
Basic Needs - Food	7
Home Health Care	7
General Information Call	6
Income Support - SSI/SSDI	6
Dental Care	5