



211 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: June 2018

Total Number of Calls: 257

Report Date: 7/13/18

Housing/Shelter	23
Mental Health Services	22
Health Care	21
Utilities Assistance	18
Substance Abuse Services	16
Law Enforcement Services	15
Transportation	13
Legal Services	12
Financial Assistance - Temporary Aid	10
Financial Assistance - Rent	10
General Information Call	10
Basic Needs - Food	9
Consumer Assistance Services	8
Domestic Violence Services	7
Municipal Services	5
Dental Care	5
Aging/Elderly Services	5
Tax Services	4
Heating Assistance	4
Advocacy	3



211 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: June 2018

Total Number of Calls: 95

Report Date: 7/13/18

Housing/Shelter	20
Utilities Assistance	9
Substance Abuse Services	8
Financial Assistance - Rent	8
Mental Health Services	7
Heating Assistance	7
Transportation	5
Financial Assistance - Temporary Aid	4
Family Support Services	4
Income Support - SSI/SSDI	4
Legal Services	4
Health Care	3
Basic Needs - Food	3
Law Enforcement Services	2
Domestic Violence Services	2
Public Health	2
Consumer Assistance Services	2
Judicial Services	2
Health Insurance	1
Dental Care	1



211 Maine: Top 20 Call Categories

[Cumberland County](#)

Reporting Period: June 2018

Total Number of Calls: 588

Report Date: 7/13/18

Mental Health Services	90
Housing/Shelter	64
Substance Abuse Services	45
Basic Needs - Food	38
Health Care	37
General Information Call	34
Utilities Assistance	30
Financial Assistance - Temporary Aid	19
Legal Services	18
Transportation	17
Income Support - SSI/SSDI	17
Law Enforcement Services	17
Consumer Assistance Services	15
Heating Assistance	14
Financial Assistance - Rent	13
Family Support Services	11
Domestic Violence Services	10
In-Home Assistance	10
Developmental Disabilities	10
Advocacy	9



211 Maine: Top 20 Call Categories

[Franklin County](#)

Reporting Period: June 2018

Total Number of Calls: 40

Report Date: 7/13/18

Basic Needs - Food	6
Mental Health Services	5
Utilities Assistance	4
Substance Abuse Services	3
Health Care	3
Transportation	2
Financial Assistance - Home Maintenance	2
Housing/Shelter	2
Adult Protective Services	2
General Information Call	2
Dental Care	1
Financial Assistance - Temporary Aid	1
Public Safety	1
Income Support - SSI/SSDI	1
Aging/Elderly Services	1
Legal Services	1
Disease Information	1
Basic Needs - Clothing	1



211 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: June 2018

Total Number of Calls: 69

Report Date: 7/13/18

Substance Abuse Services	7
Housing/Shelter	7
Mental Health Services	6
Legal Services	5
Health Care	4
Language Translation/Interpreter Services	2
Public Health	2
Animal Services	2
Domestic Violence Services	2
Consumer Assistance Services	2
Financial Assistance - Home Maintenance	2
Law Enforcement Services	2
Transportation	2
Basic Needs - Food	2
Utilities Assistance	2
Child Abuse/Neglect	2
Advocacy	2
Income Support - SSI/SSDI	2
Health Insurance	2
General Information Call	2



211 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: June 2018

Total Number of Calls: 235

Report Date: 7/13/18

Housing/Shelter	29
Mental Health Services	21
Health Care	15
Basic Needs - Food	13
Substance Abuse Services	12
Utilities Assistance	11
Aging/Elderly Services	10
Legal Services	10
Government Agency - DHHS	10
Dental Care	9
Financial Assistance - Temporary Aid	7
Family Support Services	6
Financial Assistance - Rent	6
Veterans' Services	6
Elected Officials	5
Domestic Violence Services	5
Advocacy	5
Income Support - SSI/SSDI	5
Basic Needs - Clothing	4
Transportation	4



211 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: June 2018

Total Number of Calls: 62

Report Date: 7/13/18

Health Care	8
Housing/Shelter	6
Mental Health Services	5
Consumer Assistance Services	4
Law Enforcement Services	3
Legal Services	3
Assisted Living/Nursing Homes	3
Family Support Services	3
Utilities Assistance	3
Adult Protective Services	2
Health Insurance	2
Dental Care	2
Financial Assistance - Rent	2
Public Safety	2
Transportation	2
Basic Needs - Clothing	1
Basic Needs - Food	1
Domestic Violence Services	1
Vocational Rehabilitation	1
Tax Services	1



211 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: June 2018

Total Number of Calls: 52

Report Date: 7/13/18

Mental Health Services	9
Substance Abuse Services	7
Utilities Assistance	6
Health Care	5
Housing/Shelter	4
Legal Services	3
Family Support Services	3
Financial Assistance - Temporary Aid	3
Law Enforcement Services	2
Income Support - SSI/SSDI	2
Basic Needs - Food	1
Adult Protective Services	1
Mediation Services	1
Financial Assistance - Home Maintenance	1
Vocational Rehabilitation	1
Child Abuse/Neglect	1
Employment	1
Advocacy	1
Rehabilitation Services	1
Health Insurance	1



211 Maine: Top 20 Call Categories

[Oxford County](#)

Reporting Period: June 2018

Total Number of Calls: 86

Report Date: 7/13/18

Housing/Shelter	10
Mental Health Services	8
Utilities Assistance	8
General Information Call	8
Legal Services	7
Basic Needs - Food	6
Substance Abuse Services	4
In-Home Assistance	4
Financial Assistance - Rent	3
Public Safety	3
Dental Care	3
Family Support Services	3
Health Care	3
Assisted Living/Nursing Homes	2
Health Insurance	2
Advocacy	2
Judicial Services	2
Respite	1
Environmental Services	1
Foreclosure Prevention	1



211 Maine: Top 20 Call Categories

[Penobscot County](#)

Reporting Period: June 2018

Total Number of Calls: 164

Report Date: 7/13/18

Basic Needs - Food	23
Mental Health Services	20
Housing/Shelter	18
Health Care	12
Legal Services	11
Substance Abuse Services	11
Aging/Elderly Services	8
Family Support Services	8
Home Health Care	6
Basic Needs - Household Items (Non-food)	5
Basic Needs - Clothing	5
Utilities Assistance	4
Consumer Assistance Services	4
HIV/AIDS	4
Transportation	4
Financial Assistance - Security Deposit	4
Health Insurance	4
In-Home Assistance	3
Child Abuse/Neglect	3
Judicial Services	3



211 Maine: Top 20 Call Categories

[Piscataquis County](#)

Reporting Period: June 2018

Total Number of Calls: 14

Report Date: 7/13/18

Health Care	3
Utilities Assistance	2
Peer Services	1
Child Abuse/Neglect	1
General Information Call	1
Family Support Services	1
Housing/Shelter	1
Financial Assistance - Eyeglasses	1
Public Safety	1
Financial Assistance - Home Maintenance	1
Blind Services	1
Financial Assistance - Rent	1



211 Maine: Top 20 Call Categories

[Sagadahoc County](#)

Reporting Period: June 2018

Total Number of Calls: 54

Report Date: 7/13/18

Family Support Services	6
Housing/Shelter	6
Substance Abuse Services	5
Legal Services	4
Mental Health Services	4
Transportation	4
Developmental Disabilities	3
Law Enforcement Services	3
Basic Needs - Food	3
Income Support - SSI/SSDI	3
Dental Care	2
Public Safety	2
Employment	2
Environmental Services	2
Sexual Orientation	2
Advocacy	2
Utilities Assistance	2
General Information Call	2
Health Care	1
Basic Needs - Clothing	1



211 Maine: Top 20 Call Categories

[Somerset County](#)

Reporting Period: June 2018

Total Number of Calls: 78

Report Date: 7/13/18

Substance Abuse Services	7
Mental Health Services	7
Housing/Shelter	7
General Information Call	6
Legal Services	6
Utilities Assistance	5
Law Enforcement Services	5
Health Care	5
Financial Assistance - Rent	4
Basic Needs - Food	4
Transportation	3
Developmental Disabilities	3
Dental Care	3
Judicial Services	3
Assisted Living/Nursing Homes	2
Health Insurance	2
Recreational Programs	2
Animal Services	2
Aging/Elderly Services	2
Heating Assistance	2



211 Maine: Top 20 Call Categories

[Waldo County](#)

Reporting Period: June 2018

Total Number of Calls: 25

Report Date: 7/13/18

Mental Health Services	8
Substance Abuse Services	6
Housing/Shelter	3
Family Support Services	2
Basic Needs - Food	2
Utilities Assistance	2
Health Care	2
Financial Assistance - Temporary Aid	1
Financial Assistance - Rent	1
Disease Information	1
Consumer Assistance Services	1
Parenting Education/Support	1
Financial Assistance - Home Maintenance	1
Transportation	1
Income Support - SSI/SSDI	1
Judicial Services	1
Heating Assistance	1



211 Maine: Top 20 Call Categories

[Washington County](#)

Reporting Period: June 2018

Total Number of Calls: 32

Report Date: 7/13/18

Transportation	3
Income Support - SSI/SSDI	3
Utilities Assistance	3
Health Care	2
Financial Assistance - Rent	2
Basic Needs - Food	2
Dental Care	2
Aging/Elderly Services	2
Heating Assistance	1
Medical Equipment	1
In-Home Assistance	1
Courts	1
Employment	1
Basic Needs - Clothing	1
Elected Officials	1
Corrections	1
Legal Services	1
Health Insurance	1
Substance Abuse Services	1
Disease Information	1



211 Maine: Top 20 Call Categories

[York County](#)

Reporting Period: June 2018

Total Number of Calls: 291

Report Date: 7/13/18

Housing/Shelter	45
Substance Abuse Services	29
Mental Health Services	26
Legal Services	25
Health Care	16
Financial Assistance - Rent	15
Law Enforcement Services	13
Domestic Violence Services	11
Utilities Assistance	11
Basic Needs - Food	8
Transportation	8
Consumer Assistance Services	7
Advocacy	6
Aging/Elderly Services	6
In-Home Assistance	6
Judicial Services	6
General Information Call	6
Income Support - SSI/SSDI	5
Veterans' Services	5
Dental Care	5