



211 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: August 2018

Total Number of Calls: 271

Report Date: 09/14/2018

Utilities Assistance	23
Health Care	22
Mental Health Services	20
Housing/Shelter	19
Basic Needs - Food	17
Legal Services	14
Transportation	14
Substance Abuse Services	13
Basic Needs - Clothing	9
Financial Assistance - Rent	8
Family Support Services	8
Law Enforcement Services	8
Financial Assistance - Temporary Aid	8
Aging/Elderly Services	7
Heating Assistance	7
Health Insurance	6
Municipal Services	5
Domestic Violence Services	5
School Supplies/Materials	5
Education/Training	5

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211 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: August 2018

Total Number of Calls: 89

Report Date: 09/14/2018

Housing/Shelter	12
Mental Health Services	8
Basic Needs - Food	8
Transportation	7
Domestic Violence Services	5
Animal Services	4
Substance Abuse Services	4
Health Insurance	4
Family Support Services	4
Utilities Assistance	4
Health Care	3
Financial Assistance - Temporary Aid	3
Aging/Elderly Services	3
Financial Assistance - Home Maintenance	2
Law Enforcement Services	2
Financial Assistance - Rent	2
Heating Assistance	2
Legal Services	2
Home Health Care	2
Peer Services	2



211 Maine: Top 20 Call Categories

[Cumberland County](#)

Reporting Period: August 2018

Total Number of Calls: 618

Report Date: 09/14/2018

Mental Health Services	74
Housing/Shelter	54
Substance Abuse Services	47
Basic Needs - Food	39
Health Care	37
Utilities Assistance	37
Heating Assistance	28
Family Support Services	26
Consumer Assistance Services	25
Financial Assistance - Rent	25
Law Enforcement Services	17
Legal Services	17
Financial Assistance - Temporary Aid	15
In-Home Assistance	13
Domestic Violence Services	13
Aging/Elderly Services	12
Basic Needs - Clothing	11
Homeless Services	11
Elected Officials	10
Support Group Information	9



211 Maine: Top 20 Call Categories

[Franklin County](#)

Reporting Period: August 2018

Total Number of Calls: 51

Report Date: 09/14/2018

Utilities Assistance	5
Mental Health Services	5
Legal Services	4
Basic Needs - Food	3
School Supplies/Materials	3
Education/Training	3
Aging/Elderly Services	2
Housing/Shelter	2
Animal Services	2
Health Care	2
Financial Assistance - Rent	2
Municipal Services	1
In-Home Assistance	1
Dental Care	1
Family Support Services	1
Assisted Living/Nursing Homes	1
Recreational Programs	1
Employment	1
Advocacy	1
Income Support - SSI/SSDI	1



211 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: August 2018

Total Number of Calls: 57

Report Date: 09/14/2018

Mental Health Services	9
Housing/Shelter	8
Family Support Services	7
Utilities Assistance	7
Health Care	5
Legal Services	4
In-Home Assistance	3
Substance Abuse Services	3
Income Support - SSI/SSDI	2
Domestic Violence Services	2
Health Insurance	2
Peer Services	1
Employment	1
Heating Assistance	1
Financial Assistance - Home Maintenance	1
Support Group Information	1
Government Agency - BMV	1
Personal Debt/Money Management	1
Child Abuse/Neglect	1
Law Enforcement Services	1



211 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: August 2018

Total Number of Calls: 284

Report Date: 09/14/2018

Housing/Shelter	27
Utilities Assistance	20
Family Support Services	20
Mental Health Services	19
Substance Abuse Services	18
Consumer Assistance Services	13
Basic Needs - Food	13
Health Care	11
Financial Assistance - Rent	10
Income Support - SSI/SSDI	9
Legal Services	9
Transportation	7
Heating Assistance	7
Aging/Elderly Services	7
Peer Services	6
Law Enforcement Services	6
Environmental Services	5
Corrections	5
Adult Protective Services	5
School Supplies/Materials	4



211 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: August 2018

Total Number of Calls: 53

Report Date: 09/14/2018

Substance Abuse Services	7
Utilities Assistance	5
Health Care	5
Family Support Services	4
Housing/Shelter	3
Legal Services	3
Financial Assistance - Temporary Aid	3
Mental Health Services	2
General Information Call	2
Financial Assistance - Rent	2
Aging/Elderly Services	2
Recreational Programs	1
Employment	1
Advocacy	1
Financial Assistance - Relocation	1
Domestic Violence Services	1
Disease Information	1
Basic Needs - Food	1
Adult Protective Services	1
Basic Needs - Clothing	1



211 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: August 2018

Total Number of Calls: 42

Report Date: 09/14/2018

Utilities Assistance	8
Mental Health Services	4
Transportation	4
Substance Abuse Services	3
Income Support - SSI/SSDI	2
Housing/Shelter	2
Legal Services	2
Law Enforcement Services	2
Heating Assistance	2
Health Care	1
Developmental Disabilities	1
Child Car Seats	1
Health Insurance	1
Assisted Living/Nursing Homes	1
Veterans' Services	1
Basic Needs - Food	1
Weatherization	1
Public Health	1
Advocacy	1
Family Support Services	1



211 Maine: Top 20 Call Categories

Oxford County

Reporting Period: August 2018

Total Number of Calls: 98

Report Date: 09/14/2018

Utilities Assistance	15
Housing/Shelter	10
Mental Health Services	8
Legal Services	7
Financial Assistance - Rent	7
Family Support Services	6
Substance Abuse Services	4
Basic Needs - Food	4
Transportation	4
Heating Assistance	4
Health Care	4
Aging/Elderly Services	3
Domestic Violence Services	3
Financial Assistance - Temporary Aid	3
Income Support - SSI/SSDI	2
Dental Care	2
Municipal Services	2
Eye Care	2
Veterans' Services	2
Adult Protective Services	2

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211 Maine: Top 20 Call Categories

[Penobscot County](#)

Reporting Period: August 2018

Total Number of Calls:191

Report Date: 09/14/2018

Mental Health Services	18
Housing/Shelter	16
Basic Needs - Food	14
Substance Abuse Services	14
Utilities Assistance	13
Family Support Services	12
Health Care	10
Legal Services	9
Basic Needs - Clothing	9
Financial Assistance - Rent	8
Financial Assistance - Temporary Aid	8
Aging/Elderly Services	6
Transportation	6
Basic Needs - Household Items (Non-food)	6
Domestic Violence Services	5
Health Insurance	4
Consumer Assistance Services	4
Medical Equipment	3
Education/Training	3
Financial Assistance - Home Maintenance	3

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211 Maine: Top 20 Call Categories

[Piscataquis County](#)

Reporting Period: August 2018

Total Number of Calls: 22

Report Date: 09/14/2018

Mental Health Services	5
Utilities Assistance	4
Basic Needs - Food	4
Basic Needs - Clothing	1
Assistive Technology/Equipment	1
Assisted Living/Nursing Homes	1
Health Insurance	1
Health Care	1
Heating Assistance	1
Judicial Services	1
Income Support - SSI/SSDI	1
Family Support Services	1
Legal Services	1
Financial Assistance - Home Maintenance	1
Public Safety	1
Financial Assistance - Temporary Aid	1
Aging/Elderly Services	1
Government Agency - OLR	1



211 Maine: Top 20 Call Categories

Sagadahoc County

Reporting Period: August 2018

Total Number of Calls: 72

Report Date: 09/14/2018

Basic Needs - Food	10
Family Support Services	7
Health Care	6
Legal Services	5
Heating Assistance	4
Mental Health Services	3
Law Enforcement Services	3
In-Home Assistance	3
Utilities Assistance	3
Consumer Assistance Services	3
Aging/Elderly Services	3
Financial Assistance - Temporary Aid	3
Housing/Shelter	2
Substance Abuse Services	2
Domestic Violence Services	2
Judicial Services	2
Home Health Care	2
Transportation	2
Recreational Programs	1
Financial Assistance - Rent	1



211 Maine: Top 20 Call Categories

[Somerset County](#)

Reporting Period: August 2018

Total Number of Calls: 108

Report Date: 09/14/2018

Utilities Assistance	12
Financial Assistance - Rent	10
Heating Assistance	5
Health Care	5
Housing/Shelter	5
Animal Services	5
Mental Health Services	5
Financial Assistance - Home Maintenance	4
Home Maintenance	4
Consumer Assistance Services	4
Law Enforcement Services	3
Homeless Services	3
Basic Needs - Food	3
Legal Services	3
Education/Training	3
Peer Services	3
Aging/Elderly Services	3
Substance Abuse Services	3
Domestic Violence Services	2
Family Planning	2



211 Maine: Top 20 Call Categories

[Waldo County](#)

Reporting Period: August 2018

Total Number of Calls: 41

Report Date: 09/14/2018

Utilities Assistance	7
Housing/Shelter	4
Health Care	4
Substance Abuse Services	3
Financial Assistance - Temporary Aid	3
Legal Services	2
Basic Needs - Food	2
Mental Health Services	2
Family Support Services	2
Tax Services	2
School Supplies/Materials	1
Heating Assistance	1
Law Enforcement Services	1
Consumer Assistance Services	1
Transportation	1
Basic Needs - Clothing	1
Financial Assistance - Health Care	1
Income Support - SSI/SSDI	1
Animal Services	1
Home Maintenance	1



211 Maine: Top 20 Call Categories

Washington County

Reporting Period: August 2018

Total Number of Calls: 47

Report Date: 09/14/2018

Family Support Services	7
Aging/Elderly Services	5
Transportation	4
Utilities Assistance	4
Mental Health Services	3
Heating Assistance	3
Health Care	3
Consumer Assistance Services	2
Adult Protective Services	2
Government Agency - Attorney General	2
Housing/Shelter	2
Financial Assistance - Transportation	1
Municipal Services	1
Legal Services	1
Basic Needs - Food	1
Substance Abuse Services	1
Financial Assistance - Vehicle Expenses	1
Law Enforcement Services	1
Foreclosure Prevention	1
Developmental Disabilities	1

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211 Maine: Top 20 Call Categories

[York County](#)

Reporting Period: August 2018

Total Number of Calls: 340

Report Date: 09/14/2018

Housing/Shelter	46
Mental Health Services	40
Legal Services	29
Utilities Assistance	28
Substance Abuse Services	23
Family Support Services	18
Homeless Services	15
Consumer Assistance Services	14
Financial Assistance - Rent	14
Health Care	14
Basic Needs - Food	11
Transportation	10
Financial Assistance - Temporary Aid	9
Dental Care	8
Law Enforcement Services	8
Aging/Elderly Services	8
Peer Services	8
Domestic Violence Services	6
Heating Assistance	6
Developmental Disabilities	5