



211 Maine: Top 20 Call Categories based on Taxonomy

[All Counties](#)

Reporting Period: September 2018

Report Date: 10/05/2018

Total Number of Calls: 2801

Heating Fuel Payment Assistance	311
Electric Service Payment Assistance	212
Rent Payment Assistance	173
Specialized Information and Referral	142
Food Pantries	125
Community Shelters	115
Community Action Agencies	96
Undesignated Temporary Financial Assistance	86
Housing Search Assistance	73
Case/Care Management	59
Medical Care Expense Assistance	56
Directory Assistance	56
General Acute Care Hospitals	46
Substance Use Disorder Counseling	45
State Government Agencies/Departments	41
Food Stamps/SNAP Applications	39
Psychiatric Case Management	38
Area Agencies on Aging	38
General Counseling Services	37
Talklines/Warmlines	36

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