

211 Maine: Top 20 Call Categories based

on Taxonomy

All Counties

Reporting Period: November 2018

Total Number of Calls: 3079

Report Date: 12/03/2018

Heating Fuel Payment Assistance	875
Electric Service Payment Assistance	188
Food Pantries	154
Rent Payment Assistance	141
Christmas Programs	139
Community Shelters	137
Undesignated Temporary Financial Assistance	106
Housing Search Assistance	98
Community Action Agencies	94
Specialized Information and Referral	74
Thanksgiving Programs	64
General Acute Care Hospitals	60
Case/Care Management	57
Area Agencies on Aging	54
Homeless Motel Vouchers	47
Public Charities	47
General Dentistry	47
State Government Agencies/Departments	44
Mental Health Hotlines	44
Substance Use Disorder Counseling	43