	<p>211 Maine: Top 20 Call Categories Androscoggin County Reporting Period: December 2018 Total Number of Calls: 283</p>
<p>Report Date: 01/07/2019</p>	

Heating Fuel Payment Assistance	59
Electric Service Payment Assistance	25
Rent Payment Assistance	20
Food Pantries	19
Homeless Motel Vouchers	13
Community Action Agencies	12
Community Shelters	12
Christmas Programs	11
Substance Use Disorder Counseling	10
Specialized Information and Referral	10
Undesignated Temporary Financial Assistance	9
Housing Search Assistance	9
Municipal Police	8
Public Charities	7
Inpatient Substance Use Disorder Treatment Facilities	7
Alcohol Detoxification	6
Children's Protective Services	6
Food Vouchers	5
Psychiatric Case Management	5
Drug Detoxification	5



211 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: December 2018

Total Number of Calls: 110

Report Date: 01/07/2019

Heating Fuel Payment Assistance	61
Food Pantries	7
Homemaker Assistance	5
Alcohol Detoxification	5
Food Stamps/SNAP Applications	4
Community Shelters	4
Errand Running/Shopping Assistance	4
General Counseling Services	4
Homeless Motel Vouchers	3
General Legal Aid	3
Medical Care Expense Assistance	3
Area Agencies on Aging	3
Drug Detoxification	3
Inpatient Substance Use Disorder Treatment Facilities	2
Residential Substance Use Disorder Treatment Facilities	2
Opioid Detoxification	2
Drug Use Disorder Education/Prevention	2
Housing Search Assistance	2
Adult Psychiatric Inpatient Units	2
Food Vouchers	2



211 Maine: Top 20 Call Categories
[Cumberland County](#)

Reporting Period: December 2018

Total Number of Calls: 814

Report Date: 01/07/2019

Heating Fuel Payment Assistance	237
Rent Payment Assistance	51
Community Shelters	46
Electric Service Payment Assistance	44
Talklines/Warmlines	26
Christmas Programs	24
Housing Search Assistance	23
Food Pantries	22
Homeless Motel Vouchers	18
Municipal Police	17
General Acute Care Hospitals	16
Navigator Programs	15
Case/Care Management	15
Mental Health Hotlines	14
Medical Care Expense Assistance	12
Undesignated Temporary Financial Assistance	12
General Clothing Provision	11
General Counseling Services	11
Food Stamps/SNAP Applications	10
Public Charities	10



211 Maine: Top 20 Call Categories

[Franklin County](#)

Reporting Period: December 2018

Total Number of Calls: 45

Report Date: 01/07/2019

Heating Fuel Payment Assistance	12
Electric Service Payment Assistance	6
Community Shelters	5
Errand Running/Shopping Assistance	4
Aging and Disability Resource Centers	4
Non-Emergency Medical Transportation	3
Medical Care Expense Assistance	3
Drug Detoxification	3
Community Action Agencies	3
Rent Payment Assistance	3
Veteran Benefits Assistance	3
Alcohol Detoxification	2
General Counseling Services	2
Homeless Motel Vouchers	2
Residential Substance Use Disorder Treatment Facilities	1
Undesignated Temporary Financial Assistance	1
General Dentistry	1
Outpatient Mental Health Facilities	1
Psychiatric Mobile Response Teams	1
Extreme Weather Shelters	1



211 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: December 2018

Total Number of Calls: 48

Report Date: 01/07/2019

Heating Fuel Payment Assistance	20
Rent Payment Assistance	5
Electric Service Payment Assistance	5
Undesignated Temporary Financial Assistance	4
Family and Community Medicine	4
Mortgage Delinquency and Default Counseling	2
Food Pantries	2
Area Agencies on Aging	2
General Counseling Services	2
Alcohol Detoxification	2
Home Rehabilitation Loans	2
Volunteer Recruitment/Placement	1
Wraparound Facilitation/Community Support	1
Food Vouchers	1
Adult Basic Education	1
State Police	1
Adult Sexual Assault Prevention	1
Drug Detoxification	1
Case/Care Management	1
Community Wellness Programs	1



211 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: December 2018

Total Number of Calls: 308

Report Date: 01/07/2019

Heating Fuel Payment Assistance	92
Rent Payment Assistance	35
Electric Service Payment Assistance	30
Food Stamps/SNAP Applications	10
Housing Search Assistance	10
Undesignated Temporary Financial Assistance	9
General Acute Care Hospitals	9
Community Shelters	9
Christmas Programs	8
State Government Agencies/Departments	8
Substance Use Disorder Counseling	8
Food Pantries	8
Mental Health Hotlines	6
Drug Detoxification	6
Homeless Motel Vouchers	6
Inpatient Substance Use Disorder Treatment Facilities	5
Government Consumer Protection Agencies	5
Case/Care Management	5
Talklines/Warmlines	5
General Dentistry	4



211 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: December 2018

Total Number of Calls: 69

Report Date: 01/07/2019

Heating Fuel Payment Assistance	25
Rent Payment Assistance	5
Electric Service Payment Assistance	4
State Government Agencies/Departments	4
Community Shelters	3
Specialized Information and Referral	3
Non-Emergency Medical Transportation	3
General Dentistry	3
Lawyer Referral Services	3
Housing Search Assistance	2
Prescription Expense Assistance	2
Medical Care Expense Assistance	2
Food Pantries	2
Referral to Dental Practitioners Accepting Medicaid	2
Homeless Motel Vouchers	2
Mental Health Hotlines	2
Transportation Expense Assistance	1
Food Stamps/SNAP Applications	1
Pregnancy Counseling	1
At Risk/Homeless Housing Related Assistance Programs	1

[Help Starts Here](#)



211 Maine: Top 20 Call Categories


[Lincoln County](#)

Reporting Period: December 2018

Total Number of Calls: 48

Report Date: 01/07/2019

Heating Fuel Payment Assistance	20
Psychological Assessment	5
Electric Service Payment Assistance	5
Community Action Agencies	4
Specialized Information and Referral	3
General Paratransit/Community Ride Programs	3
Undesignated Temporary Financial Assistance	3
Navigator Programs	2
Aging and Disability Resource Centers	2
Domestic Violence Hotlines	2
Homeless Motel Vouchers	2
Home Rehabilitation Loans	2
Housing Search Assistance	2
Home Rehabilitation Grants	2
Drug Detoxification	1
Outpatient Mental Health Facilities	1
Food Stamps/SNAP Applications	1
General Counseling Services	1
Rent Payment Assistance	1
General Crime Victim Assistance	1

	<p>211 Maine: Top 20 Call Categories Oxford County Reporting Period: December 2018 Total Number of Calls: 128</p>
<p>Report Date: 01/07/2019</p>	

Heating Fuel Payment Assistance	50
Electric Service Payment Assistance	12
Food Pantries	9
Christmas Programs	8
Directory Assistance	6
Medical Care Expense Assistance	5
Talklines/Warmlines	4
General Legal Aid	4
Undesignated Temporary Financial Assistance	4
Community Shelters	4
Community Legal Clinics	4
Non-Emergency Medical Transportation	4
Alcohol Detoxification	3
Municipal Police	3
Rent Payment Assistance	3
Family Crisis Shelters	3
General Medical Care	3
Food Stamps/SNAP Applications	2
Emergency Dental Care	2
Outpatient Mental Health Facilities	2



211 Maine: Top 20 Call Categories

[Penobscot County](#)

Reporting Period: December 2018

Total Number of Calls:261

Report Date: 01/07/2019

Heating Fuel Payment Assistance	91
Rent Payment Assistance	18
Food Pantries	17
Christmas Programs	17
Community Shelters	12
Electric Service Payment Assistance	12
Housing Search Assistance	11
General Counseling Services	11
Mental Health Hotlines	10
Case/Care Management	7
Undesignated Temporary Financial Assistance	7
Community Action Agencies	6
Adult Psychiatric Inpatient Units	6
General Medical Care	6
General Paratransit/Community Ride Programs	6
Drug Detoxification	5
Talklines/Warmlines	5
Homeless Motel Vouchers	5
Home Rehabilitation Loans	4
Residential Substance Use Disorder Treatment Facilities	4

[Help Starts Here](#)



211 Maine: Top 20 Call Categories

[Piscataquis County](#)

Reporting Period: December 2018

Total Number of Calls: 34

Report Date: 01/07/2019

Heating Fuel Payment Assistance	22
Electric Service Payment Assistance	6
State Government Agencies/Departments	3
Undesignated Temporary Financial Assistance	3
Food Pantries	2
Rent Payment Assistance	2
DUI Offender Programs	2
Federal Government Agencies/Departments	2
Food Vouchers	2
Inpatient Substance Use Disorder Treatment Facilities	1
Elder Law	1
Dental Hygiene	1
Citizenship and Immigration Services Offices	1
Household Goods	1
Family Law	1
Pet Care Services	1
Christmas Programs	1
Alcohol Detoxification	1
Basic Needs	1
Home Barrier Evaluation/Removal Services	1



211 Maine: Top 20 Call Categories

Sagadahoc County

Reporting Period: December 2018

Total Number of Calls: 82

Report Date: 01/07/2019

Heating Fuel Payment Assistance	37
Rent Payment Assistance	12
Christmas Programs	12
Electric Service Payment Assistance	11
Food Pantries	8
Psychiatric Case Management	5
Home Delivered Meals	5
General Legal Aid	3
Public Charities	3
Legal Counseling	3
Community Action Agencies	3
Food Stamps/SNAP Applications	3
State Government Agencies/Departments	3
Senior Ride Programs	2
Case/Care Management	2
Alcohol Detoxification	2
Psychiatric Medication Services	2
Food Banks/Food Distribution Warehouses	1
Runaway/Youth Shelters	1
Housing Down Payment Loans/Grants	1



211 Maine: Top 20 Call Categories

[Somerset County](#)

Reporting Period: December 2018

Total Number of Calls: 116

Report Date: 01/07/2019

Heating Fuel Payment Assistance	55
Undesignated Temporary Financial Assistance	7
Electric Service Payment Assistance	7
Home Rehabilitation Loans	5
Community Action Agencies	5
Area Agencies on Aging	5
General Dentistry	5
Rent Payment Assistance	4
County Recorder Offices	4
Home Rehabilitation Grants	4
Substance Use Disorder Counseling	3
Food Pantries	3
Veterinary Care Expense Assistance	3
Non-Emergency Medical Transportation	3
Better Business Bureaus	2
Psychiatric Case Management	2
Food Vouchers	2
Domestic Violence Shelters	2
Public Charities	2
Christmas Programs	2



211 Maine: Top 20 Call Categories

[Waldo County](#)

Reporting Period: December 2018

Total Number of Calls: 40

Report Date: 01/07/2019

Heating Fuel Payment Assistance	23
Electric Service Payment Assistance	6
General Counseling Services	5
Christmas Programs	3
Aging and Disability Resource Centers	3
Non-Emergency Medical Transportation	2
Benefits Screening	2
Community Shelters	2
City Government Information Lines	2
General Assessment for Substance Use Disorders	1
Talklines/Warmlines	1
Power Line Extension Payment Assistance	1
Transportation Expense Assistance	1
Local Electric Utility Companies	1
Do Not Call Registries	1
Outpatient Mental Health Facilities	1
Drug Detoxification	1
Homeless Motel Vouchers	1
Case/Care Management	1
Comprehensive Job Assistance Centers	1



211 Maine: Top 20 Call Categories

[Washington County](#)

Reporting Period: December 2018

Total Number of Calls: 37

Report Date: 01/07/2019

Heating Fuel Payment Assistance	27
Section 8 Housing Choice Vouchers	2
Case/Care Management	2
Home Rehabilitation Grants	2
Home Rehabilitation Loans	2
Referral to Dental Practitioners Accepting Medicaid	1
Mediation	1
TANF Applications	1
General Dentistry	1
Errand Running/Shopping Assistance	1
General Legal Aid	1
Rent Payment Assistance	1
General Relief Appeals/Complaints	1
Family Law	1
Community Action Agencies	1
Navigator Programs	1
Holiday Programs	1
Electric Service Payment Assistance	1
Community Legal Clinics	1
Referral to Physicians Accepting Medicaid	1

[Help Starts Here](#)



211 Maine: Top 20 Call Categories

[York County](#)

Reporting Period: December 2018

Total Number of Calls: 307

Report Date: 01/07/2019

Heating Fuel Payment Assistance	74
Electric Service Payment Assistance	38
Rent Payment Assistance	26
Community Shelters	17
Christmas Programs	13
Medical Care Expense Assistance	12
Non-Emergency Medical Transportation	11
Undesignated Temporary Financial Assistance	11
General Dentistry	11
Food Pantries	10
Specialized Information and Referral	8
Area Agencies on Aging	8
Directory Assistance	8
Mental Health Hotlines	8
Drug Detoxification	7
Public Housing	7
Municipal Police	7
State Government Agencies/Departments	6
Comprehensive Outpatient Substance Use Disorder Treatment	6
Housing Search Assistance	6