

Report Date: 05/05/2019

211 Maine: Top 20 Call Categories

All Counties

Reporting Period: April 2019

Total Number of Calls: 2668

Electric Service Payment Assistance	646
Heating Fuel Payment Assistance	415
Food Pantries	177
Rent Payment Assistance	168
Community Shelters	159
Housing Search Assistance	113
Homeless Motel Vouchers	92
Specialized Information and Referral	75
Case/Care Management	68
Legal Counseling	65
Talklines/Warmlines	55
Undesignated Temporary Financial Assistance	54
Outpatient Mental Health Facilities	53
Food Stamps/SNAP Applications	51
Medical Care Expense Assistance	50
General Counseling Services	46
Substance Use Disorder Counseling	46
General Acute Care Hospitals	45
Aging and Disability Resource Centers	44
State Government Agencies/Departments	44