



## 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2018 - June 30, 2019

| Referral Need                               |       | Number of Requests |
|---|-------|--------------------|
| Heating Fuel Payment Assistance             | 7,257 |                    |
| Electric Service Payment Assistance         | 4,817 |                    |
| Rent Payment Assistance                     | 1,835 |                    |
| Food Pantries                               | 1,532 |                    |
| Community Shelters                          | 1,351 |                    |
| Housing Search Assistance                   | 1,024 |                    |
| Specialized Information and Referral        | 869   |                    |
| Undesignated Temporary Financial Assistance | 837   |                    |
| Community Action Agencies                   | 763   |                    |
| Case/Care Management                        | 678   |                    |
| State Government Agencies/Departments       | 627   |                    |
| Homeless Motel Vouchers                     | 582   |                    |
| Food Stamps/SNAP Applications               | 520   |                    |
| Talklines/Warmlines                         | 506   |                    |
| Medical Care Expense Assistance             | 505   |                    |
| General Acute Care Hospitals                | 499   |                    |
| Legal Counseling                            | 446   |                    |
| General Counseling Services                 | 432   |                    |
| Area Agencies on Aging                      | 421   |                    |
| Directory Assistance                        | 420   |                    |