



211 Maine: Top 20 Call Categories

All Counties

Reporting Period: December 2019

Total Number of Calls: 2741

Report Date: 01/03/2020

Heating Fuel Payment Assistance	1316
Electric Service Payment Assistance	428
Rent Payment Assistance	231
Food Pantries	167
Community Shelters	158
Housing Search Assistance	130
Holiday Gifts/Toys	121
Case/Care Management	97
General Counseling Services	92
Specialized Information and Referral	82
Aging and Disability Resource Centers	75
Talklines/Warmlines	75
Outpatient Mental Health Facilities	73
Homeless Motel Vouchers	69
General Relief	63
Mental Health Crisis Lines	63
Comprehensive Outpatient Substance Use Disorder Treatment	59
Alcohol Detoxification	58
Substance Use Disorder Counseling	57
Inpatient Substance Use Disorder Treatment Facilities	55