



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : February 2020

Total Number of Calls: 2946

Report Date: 03/02/2020

Heating Fuel Payment Assistance	976
Electric Service Payment Assistance	238
AARP Tax Aide Programs	202
Housing Search Assistance	173
Rent Payment Assistance	167
Community Shelters	155
Food Pantries	134
Case/Care Management	110
General Counseling Services	94
Specialized Information and Referral	75
Mental Health Crisis Lines	72
Legal Counseling	72
General Relief	72
Substance Use Disorder Counseling	65
Comprehensive Outpatient Substance Use Disorder Treatment	64
VITA Programs	64
Homeless Motel Vouchers	63
Alcohol Detoxification	62
Inpatient Substance Use Disorder Treatment Facilities	59
Talklines/Warmlines	59