



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period: November 2019**

**Report Date: 12/09/2019**

**Total Number of Calls: 2655**

<b>Heating Fuel Payment Assistance</b>	<b>1114</b>
<b>Electric Service Payment Assistance</b>	<b>471</b>
<b>Food Pantries</b>	<b>217</b>
<b>Rent Payment Assistance</b>	<b>214</b>
<b>Housing Search Assistance</b>	<b>171</b>
<b>Community Shelters</b>	<b>155</b>
<b>Case/Care Management</b>	<b>138</b>
<b>Holiday Gifts/Toys</b>	<b>115</b>
<b>Specialized Information and Referral</b>	<b>82</b>
<b>Christmas Programs</b>	<b>77</b>
<b>Homeless Motel Vouchers</b>	<b>66</b>
<b>General Counseling Services</b>	<b>66</b>
<b>Undesignated Temporary Financial Assistance</b>	<b>65</b>
<b>General Relief</b>	<b>64</b>
<b>Residential Substance Use Disorder Treatment Facilities</b>	<b>62</b>
<b>Drug Detoxification</b>	<b>58</b>
<b>Aging and Disability Resource Centers</b>	<b>58</b>
<b>Thanksgiving Meals</b>	<b>55</b>
<b>General Dentistry</b>	<b>55</b>
<b>Outpatient Mental Health Facilities</b>	<b>53</b>