

Report Date: 06/04/2020

211 Maine: Top 20 Call Categories

All Counties

Reporting Period : May 2020

Total Number of Calls:6441

COVID-19 Control	2964
Business Assistance Services	333
Governor Offices	184
Electric Service Payment Assistance	180
Personal Financial Counseling	170
Heating Fuel Payment Assistance	161
Housing Search Assistance	160
Rent Payment Assistance	129
State Government Agencies/Departments	129
Rent Payment Assistance * COVID-19	117
Homeless Motel Vouchers	109
State Government Information Services	106
Food Pantries	106
Legal Counseling	99
Talklines/Warmlines	95
State Police	82
Mental Health Crisis Lines	79
Case/Care Management	77
Medical Information Services * COVID-19	76
General Relief	71