



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : August 2020

Total Number of Calls: 6731

Report Date: 09/04/2020

COVID-19 Control	3679
Electric Service Payment Assistance	305
Housing Search Assistance	253
Medical Information Services * COVID-19	204
Rent Payment Assistance	151
Rent Payment Assistance * COVID-19	151
Business Assistance Services	138
Specialized Information and Referral	121
Case/Care Management	115
Heating Fuel Payment Assistance	112
Talklines/Warmlines	102
Mental Health Crisis Lines	99
Homeless Motel Vouchers	92
Community Shelters	80
Legal Counseling	80
Food Pantries	78
General Relief	75
211 Systems	74
Medication Assisted Maintenance Treatment for Substance Use Disorders	66
State Police	63